## STOPOVER IN ABU DHABI

#### Turn your layover into an exciting stayover

Valid for traveling from 1 November 2015 to 31 October 2016





Louvre Abu Dhabi

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## The **10 best** reasons to break 1 Location

Geographically positioned in an ideal location to break long haul and mid haul travel, Abu Dhabi presents the best opportunity to international travelers to sample Arabian culture and leisure activities all year round, whilst enjoying the comfort of high standard international accommodation.

## **2** Climate & Weather

Year-round sunshine, blue skies and warm conditions make a visit to the emirate a true pleasure. Rainfall is rare, and temperatures range from around 25C on a winter day, to a high of around 42C on a summer's day. Since all public and private establishments are equipped with air-conditioning, even the summer months are pleasurable for a visit.

## **3** Safety & Security

Having been named the Middle East's safest city\*, Abu Dhabi is considered one of the safest places for visitors. Tourists are rarely, if ever involved in crimes. Whether you are travelling with children, as a group or by yourself, expect to move freely in public.

## 4 Stunning Nature

As the largest emirate of the UAE, Abu Dhabi has it all –crystal clear waters at pristine beaches and more than 200 islands, mangrove forests, oases and one of the largest deserts in the world. Explore the local eco-systems in the mangroves, tour around the islands, join a desert experience or explore true Emirati culture and history in the garden city of Al Ain. In the city, visit the seaside promenade – the Corniche – which runs the length of the city, providing a great vantage point to enjoy Abu Dhabi's striking modern skyline.

## **5** Cultural Treasures

For those interested in true Arabic culture and history, Abu Dhabi is the perfect choice: the majestic Sheikh Zayed Grand Mosque, learn about the history of the emirate in the numerous museums, fortresses and archeological sites and feel the vibe of a true modern city in the Arab world. The oasis city Al Ain was declared a UNESCO World Heritage site with its ancient forts, museums, traditional souk, an ancient farm oasis and the UAE's only remaining camel market.

\* 2011 Mercer Quality of Living Index



## your journey in Abu Dhabi

#### 6 Activities and Things to Do

With such variety of nature and attractions, Abu Dhabi has so much to offer to visitors. For a short stay try a desert safari, a city tour, a visit to the mosque and the heritage sites, or discover the future of Saadiyat Island when visiting the cultural centre Manarat Al Saadiyat, showcasing the birth of Le Louvre Abu Dhabi and the Guggenheim Museum.

## **7** Value for Money

Still considered as a relatively unknown tourism destination, Abu Dhabi will surprise any visitor with its large variety of top 3, 4 and 5-stars accommodation options at very affordable rates. Enjoy the tranquility of the emirate in full luxury whilst having a wide choice of competitively priced activities.

## 8 Sustainable Tourism Development

In Abu Dhabi, sustainability is reflected by diverse projects such as wildlife nature reserves, millions of plants and trees, a protected mangrove forest close to the city, turtles nesting at Saadiyat Island, and preserving the once almost extinct Arabian Oryxes. Spot dolphins in their natural environment, watch wildlife on Sir Baniyas Island, explore the untouched desert and discover the oasis city of Al Ain. Visit Masdar City, the first sustainable city in the world which will be completely powered by renewable energy.

## **9** Speed of Life

Abu Dhabi's easygoing lifestyle has always been attractive for visitors. Despite looking like a metropolis, Abu Dhabi has preserved its local traditions, where you set your own pace. Relax on the pristine beaches, and head out to the desert. For the active visitor, enjoy the fun filled activities on Yas Island, be it racing on the Formula 1 course or getting an adrenaline rush at Ferrari World Abu Dhabi.

## **10** Unique Blend of Cultures & Lifestyles

Abu Dhabi's culture is firmly rooted in its strong local heritage, and the combination of international influences has created a shining example of Islam's true commitment to tolerance and hospitality. In Abu Dhabi, Non-Muslims can consume pork in certain restaurants and hotel outlets serve alcohol. These are complemented by many superb unlicensed outlets across the emirate.

## Why Stop Over with Etihad Airways?

If you want to extend your holiday or take time to explore Abu Dhabi on your way home, then we provide a range of great value options that will give you that extra holiday time you're looking for.

#### 1) We offer four stopover options

- Essential Abu Dhabi Stopover: get one night free and lots of two-for-the-price-of-one activities in Abu Dhabi
- Premium Abu Dhabi Stopover: free hotel nights for First and Business Class guests
- Transit Abu Dhabi Golf Stopover: for guests with six to 12 hours
   stopover time
- Muslim friendly group stopover: for groups of more than 20 persons stopping over in Abu Dhabi on their way to Hajj/Umrah

#### 2) Enjoy flexible check-in / check-out timings

A large majority of the Abu Dhabi hotels featured in our stopover programme offer 24-hour check in and check out. From the moment you arrive, you will have access to your room with the freedom of checking out anytime during the following 24 hours of your stay.

## 3) Abu Dhabi is home to world-class accommodation

Select from 56 high-standard 3 to 5 star hotels and apartments to your type of stopover. Enjoy hotels in top city locations, or on



the famous Abu Dhabi Corniche. Choose to unwind on unspoilt beaches, by world-class golf courses or have a thrilling stay on Yas Island, the city's entertainment centre. All hotel stays include daily breakfast and feature a wide range of facilities.

#### 4) Take advantage of our convenient location

Abu Dhabi is an island city and is compact and accessible; no part of the city is more than 30 minutes' drive from the airport. You can book transfers within Abu Dhabi through Hala Abu Dhabi; alternatively taxis are easily available and affordable. You can also enjoy complimentary transfers to and from your Dubai hotel on the Etihad luxury coach service, providing you have arranged it in advance. Premium guests can travel anywhere within the UAE using the complimentary Etihad Chauffeur service.

#### 5) Experience Flying Reimagined

From the moment your journey begins, you can expect to enjoy new levels of comfort and luxury. With award-winning seats, the latest inflight entertainment, and an unrivalled focus on service, you can expect a reimagined flying experience, whatever class you fly.

\* World Travel Awards in 2009, 2010, 2011, 2012, 2013 and 2014

## At a Glance

#### Essential Abu Dhabi Stopover

#### Offer

Receive one complimentary night when staying a minimum of 2 nights.

#### Conditions

- You need a confirmed Etihad Airways flight into Abu Dhabi with a connecting outward flight to an onward destination.
- Booking must be made 72 hours prior to first departure.

See details on page 10

#### Premium Abu Dhabi Stopover

#### Offer

Receive two complimentary nights when travelling Etihad First Class. Receive one complimentary night when travelling Etihad Business Class.

#### Conditions

- You need a confirmed Etihad Airways First or Business Class flight into Abu Dhabi with a connecting outward flight to an onward destination.
- Booking must be made prior to travelling.

See details on page 12



## Our 4 Unique Stopover Offers

#### Transit Abu Dhabi Golf Stopover

#### Offer

Break your journey at the Yas Links Abu Dhabi Golf Course for US \$40 for the day.

#### Conditions

- You need a confirmed Etihad Airways flight into Abu Dhabi with a connecting outward flight to an onward destination.
- A minimum of 6 hours transit time at Abu Dhabi International Airport
- Booking must be made at least 72 hours before departure.

See details on page 16

#### Islamic City Stopover

#### Offer

Break your journey in Abu Dhabi at a special Stopover package rate, while travelling for Hajj or Umrah.

#### Conditions

- You need a confirmed Etihad Airways flight into Abu Dhabi with a connecting outward flight to an onwards destination
- Booking must me made 7 days prior to departure

See details on page 18

#### Added Value 2-for-1 Activities Deals

#### Offer

Turn your stopover into a short holiday by booking one of the following activities and receive the second free.

#### Conditions

• Book any of the above Stopover products and qualify for the 2-for-1 activities.

See details on page 14

## Essential Abu Dhabi

#### Enjoy one night free

Take advantage of great value deals at our below listed hotels when you plan a stopover in Abu Dhabi. If you stay a minimum of two nights, one night's accommodation is on us!

Hotel Name		Category	from US\$*
Centro Yas Island by Rotana	<ul> <li>Image: A second s</li></ul>	***	\$37
Ibis Abu Dhabi Gate Hotel		***	\$42
Centro Al Manhal by Rotana		***	\$46
Centro Capital Centre by Rotana	~	***	\$46
Park Inn by Radisson, Abu Dhabi Yas Island	~	***	\$70
Premier Inn Abu Dhabi International Airport	~	***	\$70
Premier Inn Abu Dhabi Capital Center		***	\$70
Holiday Inn Abu Dhabi Downtown		****	\$44
Yas Island Rotana	~	****	\$46
Southern Sun Abu Dhabi		****	\$50
Traders Hotel, Qaryat Al Beri	~	****	\$53
Al Maha Arjaan by Rotana	~	****	\$55
Novotel Abu Dhabi Gate Hotel		****	\$55
Mafraq Hotel Abu Dhabi	~	****	\$60
Aloft Abu Dhabi		****	\$62
Crowne Plaza Abu Dhabi Yas Island	✓	****	\$63
City Seasons Al Hamra Hotel	✓	****	\$64
Le Méridien Abu Dhabi		****	\$64
One to One Hotel – The Village		****	\$64
TRYP by Wyndham Abu Dhabi City Centre	✓	****	\$64
Novotel Abu Dhabi Al Bustan		****	\$65
Ramada Abu Dhabi Corniche	✓	****	\$69
Courtyard by Marriott World Trade Centre Abu Dhabi		****	\$70
Cristal Hotel Abu Dhbai	✓	****	\$73
Ramada Abu Dhabi Downtown	<b>√</b>	****	\$78
Radisson Blu Hotel, Abu Dhabi Yas Island	✓	****	\$79
Tilal Liwa Hotel	<b>√</b>	****	\$109
Majlis Grand Mercure Apartments	✓	deluxe	S55
Danat Residence Hotel, Apartments	· ·	deluxe	\$57
Grand Millennium Al Wahda	$\checkmark$	****	\$50
Armed Forces Officers Club & Hotel	<ul> <li>Image: A second s</li></ul>	****	\$50
Khalidiya Palace Rayhaan by Rotana	<ul> <li>Image: A second s</li></ul>	****	\$52
Park Rotana Abu Dhabi	<ul> <li>Image: A second s</li></ul>	****	\$53
Crowne Plaza Abu Dhabi		****	\$53
InterContinental Abu Dhabi	<b>√</b>	****	\$60

24-hours Check-In & Check-Out



Hotel Name		Category	from US\$*
Royal Rose Hotel	<b>~</b>	****	<b>\$</b> 65
The Westin Abu Dhabi Golf Resort & Spa	<ul> <li>Image: A second s</li></ul>	****	\$69
Dusit Thani Abu Dhabi	<ul> <li>Image: A start of the start of</li></ul>	****	\$69
Hyatt Capital Gate Abu Dhabi		****	\$69
Al Raha Beach Hotel	<ul> <li>Image: A second s</li></ul>	****	<b>\$73</b>
Beach Rotana Abu Dhabi Hotel	<ul> <li>Image: A second s</li></ul>	****	\$76
Hilton Abu Dhabi		****	\$77
Millennium Corniche Hotel Abu Dhabi	<ul> <li>Image: A second s</li></ul>	****	\$77
Sofitel Abu Dhabi Corniche		****	\$86
Sheraton Abu Dhabi Hotel & Resort		****	\$86
Jumeirah at Etihad Towers	<ul> <li>Image: A second s</li></ul>	****	\$89
Rosewood Abu Dhabi		****	\$92
The St. Regis Abu Dhabi	<ul> <li>Image: A start of the start of</li></ul>	****	\$94
The Ritz Carlton Abu Dhabi, Grand Canal	<ul> <li>Image: A start of the start of</li></ul>	****	\$94
Fairmont Bab Al Bahr, Abu Dhabi	<ul> <li>Image: A second s</li></ul>	****	\$94
Jannah Burj Al Sarab	<ul> <li>Image: A second s</li></ul>	****	\$98
Shangri La Hotel Qaryat Al Beri	~	****	\$105
Park Hyatt Abu Dhabi Hotel and Villas		****	\$119
Anantara Eastern Mangroves Hotel & Spa	<b>~</b>	****	\$132
Yas Viceroy Abu Dhabi		****	\$136
Emirates Palace		****	\$268

#### Why not take the Etihad Shuttle and enjoy a stopover in Dubai?

Hotel Name		Category	from US\$*
Auris Plaza Hotel Al Barsha		****	\$90
Gloria Hotel	<ul> <li>Image: A second s</li></ul>	****	\$94
Yassat Gloria Hotel Apartment	<ul> <li>Image: A second s</li></ul>	****	\$94
Bonnington Jumeirah Lakes Towers Hotel & Apartments	~	****	\$101
Jannah Place Dubai Marina	<b>√</b>	****	\$111

\* Prices are stated per person per night, based on a twin share and are inclusive of breakfast, service charge and tourism fee. The rates of Premier Inn hotels are based on room only.

#### How To Book?

**Step 1:** Book your Etihad Airways ticket through **etihad.com** or your travel agent

Step 2: Book your stopover package at etihad.com/ stopovers

## Premium Abu Dhabi Stopover

When does the finest flying experience get even better? It's when you combine it with a complimentary stay in some of the finest hotels in Abu Dhabi or Dubai. Enjoy total luxury all the way and discover the treasures of our home at the heart of modern Arabia – all on us. Now that's what we call flying your way.

Fly our award-winning First Class beyond Abu Dhabi and enjoy 2 nights' complimentary stay or fly Business Class and enjoy 1 night free\*.

Enjoy fully-flat beds with aisle access, a complimentary chauffeur service, luxurious lounges and a personal Food & Beverage Manager to advise on menu and wine selection\*\*. And whilst in the UAE, indulge in the rich culture, world-class hospitality and incredible adventure on offer. Choose from the following 5-star hotels:





Abu Dhabi	
Anantara Eastern Mangroves Hotel & Spa *****	✓
InterContinental Abu Dhabi *****	
Jumeirah at Etihad Towers *****	~
Shangri La Hotel, Qaryat Al Beri *****	~
The Ritz Carlton Abu Dhabi, Grand Canal *****	~
The St. Regis Abu Dhabi *****	~
Yas Viceroy Abu Dhabi *****	
Dubai	
Bonnington Jumeirah Lake Towers Hotel & Apartments *****	~

#### How To Book

**Step 1:** Book your First or Business Class ticket through etihad.com or your travel agent

**Step 2:** Fill in the hotel booking form at www.etihad.com/premiumstopovers

You will be contacted within 48 hours to book your complimentary stay in your selected city. Upon hotel check-in please present your Etihad boarding pass and your booking confirmation to access your complimentary room.

 Terms and conditions apply, offer valid for sale from 1 December 2015 – 31 December 2016 for travel all-year round (excluding black-out dates).

\*\* Products may vary based on routes and markets.

24-hours Check-In & Check-Out

## 2-for-1 Deals with all stopover packages!

Turn your stopover into a short holiday by booking one of the following activities and receive the second free:

Activity	Description	US\$*
Hala's Story of Abu Dhabi	Abu Dhabi City Tour, half day	\$50
Hala's Morning Desert Drive	Half Day Morning Desert Safari	\$69
Yas Waterworld	Bronze ticket, full day	\$66
Ferrari World Abu Dhabi	Bronze ticket, full day	\$71
Yas Park Pass	Entrance to Yas Waterworld and Ferrari World Abu Dhabi.	\$79
One Day Two Days	14 days validity from first use; one access to each park	\$90
Daylight Boat Cruise	Departure from Yas Marina – 1.5 hours, daily	\$69
Sunset Cruise	Departure from Yas Marina – 1.5 hours, daily	\$69
Yellow Boats	50 minutes sightseeing tour by boat around Emirates Palace and Lulu Island	\$55
Seawings Adventure, Abu Dhabi Snapshot	25 minutes' seaplane tour flying over Abu Dhabi	\$244
Seawings Adventure, Dubai Classique	45 minutes' flight from Abu Dhabi to Dubai, including transfers from Dubai to Abu Dhabi	\$435



#### How To Book Step 1: Book your flights and stopover package on etihad.com/stopovers

**Step 2:** Select your 2-for-1 activities in the 'feature' tab in the booking system

\* Prices are stated per person inclusive of service charge and tourism fee.



## Transit Abu Dhabi Golf Stopover

If you are planning to travel through Abu Dhabi to an onward destination and have between 6 and 12 hours transit time, why not leave the airport and enjoy your day at the Yas Links Abu Dhabi Golf Course?

#### Our Transit Golf Offer

Choose from one of the following golf transit experiences at only US\$40 per person and activity:

- 1) One round of golf 9 holes, Par 3, with golf club rental included or/ and
- 2) Full day pool access with one complimentary soft drink per person

The golf course is open daily from 8am to 10pm with the last tee time at 9pm. Pool facilities are open from 8am to sunset.





#### How To Book

**Step 1:** Ensure that your transit time in Abu Dhabi is between 6 to 12 hours

**Step 2:** Book an Etihad Airways ticket via Abu Dhabi to your final destination, available either through your travel agent or online at **etihad.com** 

Step 3: Book your Transit Golf Offer on etihad.com/stopovers

#### Yas Links Abu Dhabi

Once stepping out of the airport, it only takes 15-20 minutes to reach the Yas Links Abu Dhabi Golf Course, located on the picturesque Yas Island.

Set among rolling hills and delicate mangrove plantations, Yas Links Abu Dhabi is the Middle East's only true links course. Designed by Kyle Phillips, the world-renowned course architect, the Par 72 championship course stretches to a demanding 7,450 yards, while a 9 hole Par 3 academy course, floodlit practice facilities, and a luxurious clubhouse further complement the offering.

## Islamic City Stopover

#### Stopover in our home Abu Dhabi with a special Stopover package when travelling for Hajj or Umrah.

Choose from a range of 4 and 5 star hotels, which cater especially to the travel needs of Muslim guests. All hotels serve Halal foods and non-alcoholic drinks and offer prayer facilities. Participate in a city tour and discover the history and culture of Abu Dhabi including a visit of the Sheikh Zayed Grand Mosque. Ladies only tours are available, which will be conducted by licensed female Hala Guest Guides. All activities are designed towards maintaining the values and modesty of Muslim friendly travel.

Abu Dhabi Hotels	Hotel & Abu Dhabi City Tour from US\$*	Hotel Only from US\$*
Ramada Abu Dhabi Corniche 4*	\$94	\$45
City Seasons Al Hamra Hotel 4*	\$94	\$45
Majlis Grand Mercure Residence – Deluxe Apartment	\$109	\$60
Royal Rose Hotel 5*	\$109	\$60

\* Prices are stated per person per night, based on twin share and are inclusive of breakfast, service charges and tourism fee.



#### How To Book

**Step 1:** Book your Etihad Airways ticket through **etihad.com** or your travel agent

**Step 2:** Send an email request to HalaAbuDhabi@etihad.ae to book your Hajj/Umrah Stopover

In case of any enquiries, please contact Hala Abu Dhabi at +9712 5990 700 (from outside the UAE)



## Etihad Airways

#### Route Map





## Your Etihad Airways Experience

#### The warmest welcome in the sky

We are waiting to welcome you on board to experience unique service that includes a Flying Nanny in Economy Class, a Food & Beverage Manager in Business Class, an Inflight Chef in First Class and a personal Butler in The Residence. From Abu Dhabi, we fly to 111 existing and announced passenger and cargo destinations in 66 countries. With our partners, we offer a combined network of over 370 destinations across six continents. Wherever you travel, you'll experience the luxury and comfort we are renowned for.

#### **First Class**

Enjoy a private, luxurious travel experience with individual apartments and suites and more personal space than ever before. Let our Inflight Chef prepare a seven course tasting menu including a steak cooked just the way you like it. Use premium noise-cancelling headsets to watch hundreds of hours of ondemand entertainment, including seven live TV channels, on a screen of up to 24 inches. Change into complimentary loungewear, close your sliding doors and relax into your fully-flat bed with a turn-down service with all-natural bed linen.





#### **Business Class**

We have created a space where you can work, rest and play. Enjoy guaranteed direct aisle access and fully-flat beds on all long-haul flights. Our Dine Anytime menus mean you can choose to dine when it suits you, and our Food & Beverage Manager is on hand to recommend the perfect accompaniment for your meal from a boutique wine list. Immerse yourself in hundreds of hours of the latest movies, TV shows, music and games on a touch-screen TV of up to 18 inches, through noise-cancelling headsets. Stay connected with a range of connection ports at your fingertips. On ultra-long haul flights, slip into complimentary loungewear and enjoy a turn-down service with mattress, duvet and pillows.

#### **Economy Class**

Our Economy Class challenges the norms to deliver choice and comfort. Enjoy a generous recline with enough legroom to relax. Unique headrests on our A380 / B787, combined with neck pillows and soft fleece blankets offer a more comfortable sleep. Our Flying Nanny provides a helping hand with the little ones on longer flights while you catch up on the latest on-demand entertainment using noise-reduction headsets. Inflight meals have options for everyone, with a choice of three main courses and a vegetarian option as standard. Our onboard café service offers more choice of coffee and tea, including cappuccinos, hot chocolate and herbal teas.

## Your Home in the sky

#### The Residence on the A380

Designed for up to two guests travelling together, The Residence is a haven of tranquility, with a living room, bedroom and ensuite bathroom with full-height shower. In the living room, relax on your double-seat sofa watching movies on a 32-inch flat-screen TV. Then experience the ultimate in luxury, when you sink in to a 6-feet 8-inch double bed. Wake up to breakfast in bed over an expanse of beautiful skies. Our VIP Travel Concierge Service takes care of you from the moment you book until the end of your stay. On board, our Savoy-trained personal Butler will attend to your every need, including arranging for the Inflight Chef to prepare a personalised dining experience just for you.

#### First Apartment on the A380

Our First Apartment features a wide armchair, a separate fully-flat bed and has space to walk around in. When you're travelling with a companion, the divider between apartments can be lowered to join rooms, or you can enjoy an exquisite meal together prepared by your Inflight Chef. Watch the adjustable 23-inch flat-screen TV from your armchair or from your bed. Each Apartment also has a personal wardrobe, chilled drinks cabinet and lit vanity unit. Freshen up before arrival with exclusive amenities and an energising shower in the First Class bathroom.

#### First Suite on the B787

Enjoy uncompromised privacy behind closed doors and exquisite features including a Poltrona Frau leather seat that converts to a 6-feet 8-inch fully-flat bed, stylish fabric and finishes, and ambient lighting. Each First Suite has a personal wardrobe, chilled drinks cabinet and space allowing you to entertain another guest.



#### Business Studio on the A380 / B787

Our Business Studio is the embodiment of style, simplicity and functionality. The seat converts into a 6-feet 8-inch fully-flat bed with direct aisle access and convenient storage spaces. Easily adjust the firmness of your seat, use the in-seat massage function or adjust the lighting to suit your mood.

#### Economy Smart Seat on the A380 / B787

Our Economy Smart Seat is the ultimate in clever design, with a unique fixed wing headrest that provides a shoulder to lean on for a more comfortable flight. The seat offers generous legroom and can be adjusted to offer additional back support.

\* 2014, 2013, 2012, 2011, 2010 & 2009 World Travel Awards.





## Meet & Greet At your service from the moment you arrive



Our Meet & Greet services ensure a relaxed and hassle-free experience at Abu Dhabi International Airport, for yourself or your special guests, whether they are landing, transiting or departing onwards.

Four different services are available for passengers travelling on Etihad Airways' flights, each one including a personal welcome by a member of our hospitality team.

# Arrivas

#### Arrivals Gold Service - US \$55 per person

- Personal welcome on arrival at Abu Dhabi International Airport (one member of staff for every guest or couple travelling together)
- Assistance throughout the arrival process and fast track through immigration
- Complimentary porter service from baggage belt to curbside

#### Arrivals Silver Service – US \$27 per person

- Personal welcome on arrival at Abu Dhabi International Airport (one member of staff for every 2-5 guests)
- Assistance throughout the arrival process and fast track through immigration

#### Transit Gold Service – US \$89 per person

- Personal welcome on arrival at Abu Dhabi International Airport (one member of staff for every guest or couple travelling together)
- Assistance throughout the arrival process, escort from the arrival gate to the Etihad Airways Premium Lounge in Terminal 1, and escort from Etihad Airways Premium Lounge Terminal 1 to the departure gate
- · Available for guests with up to 5 hours transit in Abu Dhabi

#### Departure Gold Service – US \$68 per person

- Personal welcome on arrival at Abu Dhabi International Airport (one Hala Representative for every guest or couple travelling together)
- Assistance throughout the departure process, including escort from the Business Class check-in desk in Terminal 1 to the Etihad Airways Premium Lounge in Terminal 1

#### How To Book

**Step 1:** Please visit www.etihad.com/meetandgreet and book your service using a credit card at least 48 hours ahead of arrival or departure.



#### Etihad Airways Visa Services

#### Visa on Arrival

Citizens of the countries/ regions listed below are allowed to enter the UAE without a visa prior to arrival.

#### Countries/ Regions eligible for visa on arrival

Andorra · Australia · Austria · Belgium · Brunei · Bulgaria
 Canada · Croatia · Cyprus · Czech Republic · Denmark · Estonia
 Finland · France · Germany · Greece · Hong Kong · Hungary
 Iceland · Ireland · Italy · Japan · Latvia · Liechtenstein · Lithuania
 Luxembourg · Malaysia · Malta · Monaco · Netherlands · New
 Zealand · Norway · Poland · Portugal · Romania · San Marino
 Seychelles · Singapore · Slovakia · Slovenia · South Korea · Spain
 Sweden · Switzerland · The Vatican · United Kingdom · United
 States of America · GCC Nationals

#### Tourist Visa from US \$96 per visa

#### Valid for a 30-day stay

Our new, more convenient UAE visa service\* makes your journey with us as comfortable and hassle-free as possible.

#### **Documents required:**

- Passport copy
- Copy of confirmed Etihad Airways PNR
- Passport-sized photograph
- Completed application form

#### To apply for visa online or more information, please visit <a href="http://www.ttsuaevisas.com">www.ttsuaevisas.com</a>

\*Terms and conditions apply.



## Hotel Directory



Suitable for families

£

Suitable for disabled persons



24-hours Check-In & Check-Out



Dry hotel, no alcohol available

Prices are stated per person per night, based on a twin share and are inclusive of breakfast, service charge and tourism fee. The rates of Premier Inn hotels are based on room only.



For bookings or further information, please visit etihad.com/stopovers contact your local Etihad Airways





Opposite Terminal 16:3 of Abu Dhabi International Airport and connected to the Terminals via a 5 minute walk retail corridor. Only a 30-minutes' drive from central Abu Dhabi and a 15-minutes' drive from Yas Island Costa Coffee Shop, Nuevo Restaurant & Lounge One Attractive swimming pool and whirlpool bath, gym, free Wi-Fi and complimentary shuttle bus to renowned shopping malls and other tourist destinations in Abu Dhabi

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or call us on +971 2 5990700; Email us at halaabudhabi@etihad.ae branch or preferred travel agent.

# Abu Dhabi

#### Holiday Inn Abu Dhabi Downtown



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**\* \* \* \*** 

#### Location

Located in the heart of the city, within easy reach to the major commercial and business districts, government offices and embassies, a short drive to the city's main shopping malls

#### estaurants

Five F&B outlets including all-day-dining La Piazza Restaurant, Chequers Bar & Restaurant, Tipar Bar & Restaurant, Harvesters Pub, Cappuccino Royale and Terrace ; 24-hour room service Facilities

Health club facilities with sauna and a rooftop swimming pool, relaxing selection of rejuvenating wellness treatments and experiences at the massage center, 24 business center

#### Yas Island Rotana

\*\*\*\*



On Yas Island, 10 minutes' drive from Abu Dhabi International Airport

Choices all-day-dining
restaurant, Y bar,
Blue Grill Steakhouse,
Rangoli Indian
restaurant, Island Café
and Aquarius Pool Bar

#### acilities

Swimming pool, Bodylines fitness & Wellness Club, sauna, steam, massage rooms, Jacuzzi and tennis court, complimentary shuttle bus & Yas Beach access



For bookings or further information, please visit etihad.com/stopovers contact your local Etihad Airways







or call us on +971 2 5990700; Email us at halaabudhabi@etihad.ae branch or preferred travel agent.

#### Mafraq Hotel Abu Dhabi

#### Location

#### Restaurant

Conveniently located 10 minutes from Abu Dhabi International Airport, 20 minutes' drive to unique landmarks such as the Sheikh Zayed Grand Mosque, Abu Dhabi Heritage Village, Saadiyat Island's Cultural District, Abu Dhabi National Exhibition Centre & Yas Island District Oasis Oriental Restaurant- With daily a la carte menu selections. The Olive Branch Restaurant – Mediterranean cuisine. Oasis Courtyard Pool & Bar. Hunter's and Rimal restaurants Health Club, indoor squash & badminton courts, billiard, sauna, steam and Jacuzzi. Tennis and volleyball courts, swimming pool,

kids play area

\*\*\*\*

\*\*\*\*

Low Season From US\$ 60

From US\$ 78

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#### Aloft Abu Dhabi



At the ADNEC exhibition center and 20 minutes' drive from Abu Dhabi International Airport. Five minutes from Sheik Zayed Grand Mosque and Zayed Sports City Restaurants Mai Cafe, Relax@12 Rooftop Bar, 12 Nightclub, re:fuel Snack Bar, Dine Restaurant for all-day-dining and w xyz Lobby Cafe

Pool, gym, Splash Garden, Billiard, Table tennis, free Wi-Fi



For bookings or further information, please visit etihad.com/stopovers contact your local Etihad Airways



In the city centre and 30 minutes' drive from Abu Dhabi International Airport; close to the Corniche and shopping malls New Seasons Restaurant open 24 hours, Keway-Mai: Thai and Far East Fusion Cuisine and Café Trottoir Health Club, sauna, steam room and massage treatment rooms, Club Lounge & free Wi-Fi

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Hotel Directory

#### Le Méridien Abu Dhabi



#### Location

Within a short walk from the business district and shopping areas; close to historical sites, 15 minutes' drive from ADNEC exhibition center and 30 minutes' drive from Abu Dhabi International Airport Restaurar

Al Finjan, Captain's Arms, Latest Recipe, NRG, Papagallo, Talay, Wakatawa, Acropolis and Beach bar Eden Spa, Health Club, 2 swimming pools, kids area, private beach, tennis & squash courts, Turkish Hammam, Aqua medic pool, fitness center, steam bath, Jacuzzi



or call us on +971 2 5990700; Email us at halaabudhabi@etihad.ae branch or preferred travel agent.



Within the Abu Dhabi business district, five minutes' walk to Abu Dhabi Mall, 15 minutes' drive to Yas Mall, Yas Waterworld and Ferrari World Abu Dhabi Lemon Lounge : All-daydining, Kareem's Restaurant – Signature Restaurant, Front Page Cafe : Coffee shop, View @ 20: pool side snack restaurant Free Wi-Fi access in al areas, Fitness Centre, Outdoor swimming pool, Ladies Saloon, Free shuttle service to the beach, Free Business Centre access 24/7

For bookings or further information, please visit etihad.com/stopovers contact your local Etihad Airways





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# Radisson Blu Hotel, Abu Dhabi Yas Island

Low Season From US\$ 79

\*\*\*\*

High Seasor From US\$ 91

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\*\*\*\*

### Location

Only 15 minutes' drive from Abu Dhabi International Airport, the hotel is close to Ferrari World Abu Dhabi, Yas Mall and Yas Waterworld

### estaurants

Belgian Beer Café, Filini Italian restaurant, Assymetri allday-dining and Shams pool bar

### acilities

3 outdoor pools including kids pool, Health Club, spa, kids play area & 24 hours free internet, complimentary shuttle bus & Yas Beach access

# Tilal Liwa Hotel



### Location

The hotel is located on the edge of the Rub Al Khali (The Empty Quarter, the largest uninterrupted sand desert in the world) around two hours' drive from Abu Dhabi International Airport Al Badiya Restaurant, Layali Bar, Al Liwan Pool Bar Body & Soul Health Club, Gym, Sauna & Steam, Swimming Pool, Kid's Play Area, Billiards &, Table Tennis, Giant Chess, various desert activities

# Majlis Grand Mercure Residence Apartments

deluxe



Located in the city center near the Tourist Club area. Five minutes walking distance from main shopping malls and few minutes from Corniche and beach

Restaurants -Mediterranean and Arabic cuisine. La Brioche Café, serving French food and beverages Rooftop Health Club & Spa, Outdoor Swimming pool, Gym, Jacuzzi, Steam & Sauna, Free Internet Access, Free Car Parking, Valet Service, 24 hours Room Service, Business Center, Airport pick-up & drop off

For bookings or further information, please visit etihad.com/stopovers contact your local Etihad Airways



or call us on +971 2 5990700; Email us at halaabudhabi@etihad.ae branch or preferred travel agent.

# Khalidiya Palace Rayhaan by Rotana





Right at the waterfront, close to Corniche and 30 minutes drive from Abu Dhabi International Airport

Horizon with international cuisine, The Lounge and The Beach restaurants

# Park Rot<u>ana Abu Dhab</u>i



Next to Khalifa Park and 20 minutes from Abu Dhabi International Airport. Close to the business & banking district and main shopping malls, 10 minutes' away from ADNEC exhibition center & Sheikh Zayed Grand Mosque

# Crowne Plaza Abu Dhabi



At the center of capital's thriving commerce and culture district. The Corniche and shopping complexes are minutes' away 30 minutes 'drive from Abu Dhabi International Airport Asian Cho Gao. Italian Spaccanapoli, international The Garden, roof top Level Lounge and Heroes bar

Ginger all-day-dining,

Teatro Restaurant &

Bar, Cooper's Bar &

Lobby Lounge

Restaurant, Aquarius Pool Bar and ParKafe



£.

\*\*\*\*\*

Bodylines Leisure

pool, kids club

& Fitness Club, fully

equipped gym, swimming

\*\*\*\* Low Season From US\$ 53 High Season From US\$ 64

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Gym, swimming pool, tennis court, sauna, steam

\*\*\*\*

Low Season From US\$ 53

From US\$ 86

room



downtown and only a 30 minutes' drive from Abu Dhabi International Airport

# Fishmarket, The Belgian Café, Byblos Sur Mer, The Yacht Club

For bookings or further information, please visit etihad.com/stopovers

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# Hyatt Capital Gate Abu Dhabi



Lounge & Pool Bar

# Al Raha Beach Hotel

ADNEC exhibition centre



Overlooking the Arabian Gulf, connected with the Al Raha Mall. Only 10 minutes' drive from Abu Dhabi Int'l Airport, with easy access to the city centre & Dubai

Azur. La Piscine. Black Pearl. Café Mozart, Wanasah Shisha Lounge, Sevilla all-day dining and McGettigan's Irish Pub Aqua medic pool with treatment rooms, outdoor & indoor pools with kids pool, kids club

room service

\*\*\*\*



For bookings or further information, please visit etihad.com/stopovers contact your local Etihad Airways



### Millennium Corniche \*\*\*\* Hotel Abu Dhabi Low Season From US\$ 77 From US\$ 94 ይ 📼 M In the centre of Abu Dhabi and a just Free Wi-Fi access. Three restaurants short walk away from the Corniche. featuring outdoor pool, 30 minutes' drive from Abu Dhabi international, Italian health and and Moroccan

cuisine

International Airport. Sheikh Zayed

Grand Mosque is only 20 minutes

away, Yas Island 30 minutes



or call us on +971 2 5990700; Email us at halaabudhabi@etihad.ae branch or preferred travel agent.

Hotel Directory

fitness centre

# Abu Dhabi

# Sheraton Abu Dhabi Hotel & Resort 🛛 ★ ★ ★ 🛧



Low Season From US\$ 86

High Seasor From US\$ 137

★ ★ ★ ★ ★ Low Season From US\$ 92

From US\$ 92

& M

### Location

Prominently situated on the Corniche, and only a few minutes away from the shopping and commercial districts. 30 minutes' drive from Abu Dhabi Int'l Airport

staurants	

Flavours, La Mamma, El Sombrero, Bravo, The Tavern, The B Lounge, The Beachcomber, Pool Bar, Cloud Nine, Café de Foyer

### Facilities

3 swimming pools and a waterslide, swim up pool bar surrounded by lush gardens, private lagoon with beach loungers, water sport activities, fishing trips and sunset cruises, State of the art gym, massages and body treatments, sauna, steam room and jacuzzi, tennis and squash courts, business center, club lounge, ballrooms

# Rosewood Abu Dhabi



### Location

Based on Al Maryah Island, on the Sowwah Square, connected to The Galleria Shopping Mall

### Restaurants

Dai Pai Dong, Aqua, Sambusek, Smoke, Spice Mela, La Cava Wine Cellar, Glo Lounge, Hidden Bar, Majlis Lobby Lounge

### Business Center, 24-hours in-roomdining, Sense Spa, Health & Fitness Center

5. M



For bookings or further information, please visit etihad.com/stopovers contact your local Etihad Airways



### Fairmont Bab Al Bahr



Low Season From US\$ 94

\*\*\*\*

From US\$ 162

Location

Overlooking the Grand Canal with views of Sheikh Zayed Grand Mosque. Easy access to Yas Island attractions and the main shopping malls. 10 minutes' drive from ADNEC exhibition center, 30 minutes; drive from Abu Dhabi International Airport

Restaurants CuiScene, Poolside, Al Naba'a Lounge, The Chocolate vGallery, Chameleon, Frankie's Italian Restaurant & Bar, Marco Pierre White Steakhouse & Grill and Cedar Lounge 🕹 🔜 M acilities

Jacuzzi, 2 outdoor swimming pools, Olympic length lap pool, covered children's pool area, free daily shuttle bus



District of Abu Dhabi, close to the Corniche, Saadiyat Island and Yas Island. 20 minutes from Abu Dhabi Int'l Airport Barista Coffee Shop, International all-day-Dining, Panoramic Rooftop Lounge & Bar, 24-hours in room dining Beauty salon, Health & Fitness Center, rooftop pool, conference facilities, room service, beach access, free Wi-Fi

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Hotel Directory



### Shangri La Hotel Qaryat Al Beri Abu Dhabi Low Season From USS 105

Location Between the bridges, near the Abu Dhabi International Airport, golf

courses and city centre

### estaurants

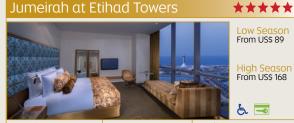
Bord Eau, Hoi An, Pearls & Caviar, Shang Palace, Sofra BLD, Al Hanah Bar, Pearls Bar

### Facilities

Business Center, CHI Spa, butler service, beauty salon, conference facilities, retail shops, private beach

From US\$ 173

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### Location

Overlooking the Arabian Gulf and the Corniche, the hotel is situated in the city centre and close to Marina Shopping Mall Ray's Grill, Li Beirut, Pearls, Rosewater, Nahaam, Brasserie Angélique, Tori No Su, BiCE, Lobby Lounge, Lobby Bar & Ray's Bar. Three pools including kids pool, pool bar, private beach, Talise spa, Six P Gym, the Observation Deck at 300, shopping at the Avenue at Etihad Towers

# Park Hyatt Abu Dhabi Hotel and Villas

\*\*\*\*



For bookings or further information, please visit etihad.com/stopovers contact your local Etihad Airways





or call us on +971 2 5990700; Email us at halaabudhabi@etihad.ae branch or preferred travel agent.

# Gloria Hotel





★★★★ Low Season

### Location

Above the Sheikh Zayed highway and close to popular social hubs such as Marina. Walk, The Walk, JBR and some of the major shopping malls. 45 minutes from Abu Dhabi International Airport

Restaurants
Le Grand Café,
La Terrasse,
The Tent, sky
Lounge, Pool
Bar, Noodle
House & Qutoof
Restaurant

Recreational and fitness facilities, children outdoor shaded swimming pool and kids club with indoor and outdoor playing areas. Bodycare Spa & Beauty with 8 treatment rooms

### \*\*\*\* Low Season From US\$ 94 From US\$ 162 5. 🔜 M 🕲 Elixir Fitness Centre, Next to Dubai Metro Station in The Avenue, TECOM on Sheikh Zayed Road, Café Royal, In-Indoor Walking Training good access to Dubai Media & Room Dining Centre, Kairali and Internet City; Knowledge Village & Anatolia Wellness LIG Spa, Ballet and 45 minutes from Abu Dhabi Turkish Grill Studio and Camel International Airport Kids' Club



For bookings or further information, please visit etihad.com/stopovers contact your local Etihad Airways

# Bonnington Jumeirah Lakes Towers State of the symptotic symptot symplet symplet symptot symptot symptot symptot symptot s

Leisure Deck, The

McGettigan's Irish Pub

Authors' Lounge,

Dubai Marina area and in walking

distance of the metro station, 45

minutes' drive from Abu Dhabi

International Airport

Jannah Place Dubai N	Marina	****
		Low Season From USS 111 High Season From USS 125 & 💽 M 🕲
Location	Restaurants	Facilities
The Jannah Place Dubai Marina offers a true destination experience on the Dubai Marina Promenade, providing luxury suites, international dining brands and entertainment facilities. 60 minutes drive from Abu Dhabi International Airport	International all-day- Dining, Italian Restaurant, grocery store, 24-hours in room dining	Beauty salon, Health & Fitness Center, rooftop pool, room service, beach access, free Wi-Fi, Karim Services

or call us on +971 2 5990700; Email us at halaabudhabi@etihad.ae branch or preferred travel agent. **Hotel Directory** 

play area, gym,

Jacuzzi, steam &

sauna room, salon

# Destination Abu Dhabi

Facts, activities and best kept secrets

# The United Arab Emirates

The United Arab Emirates (UAE) are a group of seven Emirates located on the Eastern side of the Arabian Peninsula, bordered by Saudi Arabia to the South and West, the Sultanate of Oman to the East, and Qatar to the Northwest.

The UAE is a rapidly diversifying society which has successfully integrated its core Islamic values alongside an ambitious economic agenda. Endowed with rich natural resources, it has diversified its economy and built a reputation as one of the world's leading tourist destinations. It offers a blend of Arab culture and first-class hotels, leisure and sport in a safe, welcoming environment.

Abu Dhabi is the largest and most populated of the seven emirates that make up the United Arab Emirates, with over 80% of its landmass. The emirate's population, now around 2.3 million, is expected to reach 3 million by 2030. Across the UAE, Emirati citizens make up nearly 20% of the total population; the other 80% are expatriates from Asia, Africa, Australia, Europe and North America.



# Welcome to Abu Dhabi

# The cultural heritage of Abu Dhabi

The first impression of the island city of Abu Dhabi, whether viewed from the air on approach to the international airport, or driving along the impeccably maintained Corniche, is of a thoroughly modern Arabic city, with gleaming skyscrapers and beautifully landscaped gardens. But behind this modern facade of city life stand the traditions and rich heritage of its past, which act as the foundation and bedrock of the emirate and steadfastly forms its path into the future.

For the capital city of the UAE, much has changed from the hard nomadic existence of the Bedouins once populating this land to the comfortable affluence of today. An ever constant though is the generosity of spirit embodied by the people. It flows through the blood of every citizen of Abu Dhabi to this day, and enables us to hold dear that traditional Bedouin promise: Travelers Welcome.



# Yas Island – the leisure & entertainment destination

Some 30 km from the main capital island, and just 10 minutes from Abu Dhabi International Airport, Yas Island has established itself as a major new entertainment and leisure attraction. The island gained its fame with the inaugural Formula 1<sup>™</sup> Etihad Airways Abu Dhabi Grand Prix 2009, followed by some 10 million spectators all over the world. Today, it has become a leisure and entertainment destination featuring world-class concerts, hotels, restaurants and leisure activities:

- Yas Marina Circuit
- Yas Waterworld
- Outdoor Concerts
- Yas Mall

- Ferrari World Abu Dhabi
- Yas Links Golf Club
- Yas Marina Restaurants

# Saadiyat – one island, many masterpieces

Saadiyat is a 27 square kilometre island that offers a multitude of experiences for residents, visitors and guests. Saadiyat's developments have been built around natural beauty, cultural experiences and architectural splendours. Its sparkling turquoise waters, rich wildlife and nature along with its pristine beaches, international cultural institutions, premier hotels and residences, world class educational offerings and exhilarating beachfront golf course have made Saadiyat the destination of choice for discerning visitors and residents. Discover Saadiyat today!

# Al Ain

The second largest city of the emirate after Abu Dhabi, Al Ain, offers a complete change of pace from the capital, although only a two hours' drive away. Known as the "Garden City" of the UAE, Al Ain is spread over a large area without the skyscrapers found elsewhere in the country. The relaxed ambiance, green landscapes, a breathtaking palm tree oasis, leisure attractions and rich heritage have made it a popular weekend destination for Emirati families.

### FACTS & FIGURES

### Language:

Native language is Arabic, English is also widely spoken.

Country Dialing Code: +971

### **Currency:**

Arab Emirates Dirham (abbreviated to Dhs. or AED) with each Dirham divided into 100 Fils.

Time Difference: GMT + 4 hours.

### **Business hours:**

The working week runs from Sunday to Thursday. During the month of Ramadan, opening hours are often shorter and offices generally close in the early afternoon.

### Transport:

Public transport buses, taxis

### **Electricity:**

220-240 volts, 50 cycles. Plug sockets are mainly British style 3 pin type 'G' but European style 2 pin type 'C' sockets are also in use.

### Weather:

This is a destination with almost year round sunshine, little rainfall and near perfect winter temperatures.

# Climate data for Abu Dhabi

Month		JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	YEAR
Average	°C	23.7	24.8	28.4	32.9	37.5	38.8	40.4	40.4	39.0	35.0	30.1	25.7	33.06
High	₽F	(74.7)	(76.6)	(83.1)	(91.2)	(99.5)	(101.8)	(104.7)	(104.7)	(102.2)	(95)	(86.2)	(78.3)	(91.5)
Average	°C	13.8	14.5	17.5	20.8	24.8	26.8	29.0	29.4	26.8	23.2	19.0	15.8	21.78
Low	⁰F	(56.8)	(58.1)	(63.5)	(69.4)	(76.6)	(80.2)	(84.2)	(84.9)	(80.2)	(73.8)	(66.2)	(60.4)	(71.19)



# A-Z Abu Dhabi

# Al Ain City

Known as the "Garden City" of the UAE, AI Ain is the second largest city of the Emirate right after Abu Dhabi. AI Ain offers a complete change of pace from the capital, yet is only a 2 hours' drive away. The relaxed ambiance, green landscapes, a palm tree oasis, leisure attractions and rich heritage have made AI Ain a popular weekend destination for visitors and local families alike.

# **Big Bus Tours**

See Abu Dhabi as never before from the top of an open top doubledecker bus, viewing the major sights including the Corniche, Emirates Palace, Sheikh Zayed Mosque, Al Hosn Fort and the souks and malls of the city. Hop-on and off as much as you wish to explore Abu Dhabi at your leisure. Your ticket includes 24hour unlimited use during operating hours, free bottled water, multi lingual commentary, complimentary headphones and free entrance to the Sky Tower at Marina Mall.

# Camel Racing

This is a spectacular sport, a trip to the races can be one of the most memorable highlights of a visit to Abu Dhabi. Cheer on the camels as they gallop around a specially made track, and marvel at how these seemingly ungraceful creatures can reach such high speeds. For a taste of this sport, head to the Al Wathba Camel Race Track 45km East of Abu Dhabi on the Al Ain road.

# Desert Safari

Perhaps the must-do tour in the UAE, the desert safari is an action packed adventure that starts with a gentle dune drive in a professionally driven 4x4 en route to an Arabic themed bedouin camp nestled in the beautiful Abu Dhabi desert. Try camel riding, sand boarding and the ancient art of Henna. You will be served a delicious barbecue dinner and enjoy entertainment including shisha and belly dancing. Keep a momento of the evening by having your photo taken in a traditional Arabic dress. Find more information on "Hala's Sunset Desert Drive & BBQ" on page 75, an overnight option including breakfast is also available.

# **Emirates Palace**

Quite simply the most expensive hotel ever built, the overwhelming beauty of the Emirates Palace strikes everyone as they approach this magnificent icon. Sprawling over 100 hectares, the Emirates Palace is located near major business districts, shopping malls and attractions. Immaculate inside and out, it's surrounded by perfectly manicured gardens leading you out to the hotel's exclusive beach and pools.

# Ferrari World Abu Dhabi

The world's largest indoor, and First Ferrari theme park, located on Yas Island around 25 minutes drive from the city centre, with lots of Ferrari themed rides including the fastest roller coaster in the world; the Formula Rossa reaching speeds in excess of 200km per hour. It is an intense multi-sensory experience and a mustvisit for enthusiasts, fans and families.

# Falcon Tour

Our falcon tour is a unique opportunity to learn about falcons and their importance to UAE culture, accompanied by multilingual guides. You will visit a falconry museum with displays of special tools and equipment, and an examination room where you will see the precious falcons undergoing treatments such as "manicure and pedicure". Finally you have the extraordinary opportunity to take photos with these majestic falcons sitting on a gauntlet on your arm. As an optional extra, you will be served a delicious Arabic lunch in a beautiful, traditional majlis.

# Golf in Abu Dhabi

Abu Dhabi is replete with world-class golfing options for both seasoned veterans and newcomers to the game. Six play-andpay golf courses, amongst them three championship-standard courses, invite you to an unforgettable golf experience. Choose from award-winning courses such as the Abu Dhabi Colf Club, Yas Links Abu Dhabi – the Middle East's only true links course or Saadiyat Beach Colf Club - the region's first ocean course and many more. With unbeatable rates at courses and package deals encompassing flights, hotel accommodation and on-the-ground transport, Hala Abu Dhabi has created packages that allow you to book everything via a single source.

# Heritage Village

Located near Marina Mall on the Western side of the island, the Heritage Village allows visitors a glimpse in to the traditional lifestyle of the Bedouin, including falconry, camel riding and various handicrafts.

# Iranian Souk

This open—air souk located in Al Mina is a perfect place where one can experience old-world charm. Considered to be the most authentic souk in the city, this traditional market is very popular with tourists. It comprises of small shops selling traditional items, from handmade rugs and pottery to traditionally designed jewelry.

# Jebel Hafeet

The 1300m high mountain dominates the skyline around Al Ain, and its summit is easily reachable by road. Don't miss the Green Mubazzarah at the foot of the mountain, an oasis of grassy hills, hot springs and waterfalls.

# Kayaking in the Mangroves

Explore the local ecosystems with a kayaking experience in the mangroves, paddling through beautiful lagoons and narrow channels. You will see a variety of birds and sea life and can choose from an hour and a half hour tour for a more thorough exploration. Timings vary depending on tides.

# Liwa Safari

Explore the real desert wilderness of the 'Empty Quarter' with dunes rising up to 200m in height. Explore the well- known local desert landmarks including saddle rock, the ancient Fossil Rock or the Liwa Oasis villages in our Liwa day tours or overnight safaris.

# Manarat Al Saadiyat

Manarat Al Saadiyat is a purpose built visitor and exhibition centre hosting world-class art and cultural events, and housing a permanent exhibition on the Saadiyat Island development, an ambitious project that will include a Frank Gehry designed Guggenheim, and the world's first ever branch of the Louvre.

# National Theatre

The National Theatre & Cultural Centre was established in 1981, in the heart of the capital of the UAE. The contemporary designed cultural centre, which is an annex to the National Theatre, hosts cultural and artistic activities. It also includes a conference and seminar hall, and two exhibition halls that display 100 paintings, sculptures and other works of art by UAE artists.

# Oryx

The indigenous Arabian Oryx, one of the largest desert mammals in the Arab region, has been an important part of the Arabian heritage throughout history. The UAE is home to the largest population of Arabian Oryx in the world, most of which live in the natural reserves and private farms of Abu Dhabi in Sir Bani Yas, Al Ain Zoo, Al Wathba and Al Jarf.

# Parks and Gardens

Abu Dhabi's parks and gardens offer a great alternative to those who want to spend a few peaceful hours away from the buzz of the city. These are must-sees when you go on a holiday in Abu Dhabi. Well maintained and strategically located, they are big allures for nature lovers and are maintained by the city's administrators.

# Qasr Al Sarab

Located in the legendary Liwa Desert, one of the largest uninterrupted sand deserts in the world, Qasr Al Sarab Desert Resort, by Anantara, embraces the epic adventures of this evocative landscape, providing a luxury oasis for discerning travelers.

# **Retail Shops**

Shopping opportunities in the capital are world-renowned and will certainly give you the chance to enjoy the ultimate retail therapy. You can choose from ultra-modern malls with the latest brands, to small, souk-like outlets where you can buy traditional perfumes, handicrafts, spices and carpets. Abu Dhabi is a compulsive shopper's dream.

# Sheikh Zayed Grand Mosque

The majestic Sheikh Zayed Grand Mosque is one of the most important architectural treasures of the UAE, and one of the most beautiful creations in the world. It is open for travelers of all nationalities to visit and appreciate the artistic splendor. As the third largest in the world, the mosque accommodates more than 40,000 worshippers and houses the world's largest carpet and the world's largest Swarovski chandeliers.

# The Corniche

The Corniche defines the border of Abu Dhabi Island, running for 6kms along the shoreline. It's perfect for a stroll and includes many impeccably maintained parks and gardens. A landmark attraction of Abu Dhabi, the Corniche has a beachfront location and paved walkways and verdant greenery. Ideal for family picnics and couples, it has special areas for kids.

# Unwind

Unwind in one of the Emirate's luxurious spas. With plenty of luxurious and tranquil spas to choose from, Abu Dhabi is the place to be if you are looking for a relaxing and rejuvenating escape from the usual hustle and bustle of everyday life. Enjoy a choice of world class spas from Anantara Spa at the Eastern Mangroves, Chi Spa at Shangri La, ESPA at the Yas Viceroy, Zen Spa at Beach Rotana or other spas you find in most luxury hotels in the city.

# Viceroy

A true architectural triumph, with a breathtaking location set half on land and half on water, you have never seen another hotel quite so excitingly distinctive, inside and out. Situated on Yas Marina, Yas Marina Circuit and close to the 18-hole links golf course, the recreation on Yas Island is a complement to the hotel's many food and beverage options, ten treatments room spa and rooftop swimming pools. This hotel will surely set your heart racing.

# Water Sports

As an island archipelago, Abu Dhabi is a haven for water sports including deep sea fishing, jet skiing, snorkeling, canoeing and sailing. What's more, the capital is home to Yas Waterworld Aqua Park, the themed waterpark that is representative of the local Emirati culture of pearl diving. Yas Waterworld spreads across more than 15 hectares and contains over 40 rides, slides, and attractions.

# X-treme Sports

The desert destination of Abu Dhabi offers thrill seekers and adrenalin junkies some great alternatives to get their fix of extreme sporting activities. Not every location is blessed with the exciting and unique challenges that visitors can try in and around Abu Dhabi. The desert environment provides the kind of place, rarely encountered on most holidays, and the chance to try sand boarding is an opportunity that fans of extreme sports will relish.

# Yas Island

Located some 30kms from the capital, on the highway to Dubai, Yas Island has established itself as a major new entertainment and leisure attraction. As recently as November 2009, the island remained unknown to the world, but all that changed with the inaugural Formula 1<sup>™</sup> Etihad Airways Abu Dhabi Grand Prix, with pictures beamed to a global TV audience in the tens of millions. Today, Yas Island is home to Ferrari World, the World's largest indoor theme park, a sensational new links golf course, a stunning marina, Yas Waterworld aqua park, an array of high-class hotels and restaurants, and of course the Yas Marina Circuit itself.

# Zayed Sports City

Built as a state-of-the-art facility for its time, Zayed Sports City is now the premier entertainment and sporting destination in the UAE. It features a host of different facilities that are ideal for training, corporate events, concerts, and team sports. Activities include bowling, gym, tennis, football, softball, rugby, foosball, table tennis, pool tables, cycling, rollerblading and Muay Thai boxing.

All activities can be organized by Hala Abu Dhabi by simply calling us +971 2 5990 700 or contact your local Etihad outlet or Etihad Preferred Travel Agent. You can also e-mail us at halaabudhabi@etihad.ae



# Abu Dhabi Desert

The Emirate of Abu Dhabi is the largest Emirate by area (67,340 km<sup>2</sup>), accounting for approximately 87 per cent of the total land area of the UAE. Most of the topography is dominated by magnificent deserts, from low-lying white sandy coast terrain to the red sand dunes around Al Ain, the dunes in the Liwa desert exceed 300 metres in height. This variety makes Abu Dhabi unique for any activities and events in and around its deserts.

### Western Region (Al Gharbia)

The vast majority of the Emirate of Abu Dhabi's land mass lies to the West of the capital, stretching along the Arabian Gulf coastline towards Qatar and the Saudi border and South towards the vast wilderness of Rub' al Khali, the "Empty Quarter", the largest uninterrupted sand mass in the world. The region is fast emerging as a destination for tourism, due to its exceptional natural beauty, especially in Liwa, on the edge of the desert and on the wildlife paradise of Sir Bani Yas Island.

### Liwa Desert & Oasis

The Liwa Oasis is the historical home of the Nahyan family, the leaders of Abu Dhabi Emirate and the UAE. It was historically, and remains to this day, a date-palm cultivating region for Bedouin tribes, especially the Bani Yas. The cultivated palm forests may come as a surprise in the middle of the desert.



### Qasr Al Sarab Desert Resort by Anantara

Almost a fairytale from "1001 nights", this magnificent resort seems to spring out of nowhere, a luxurious oasis in the midst of the mystic and beautiful sand dunes of the Liwa Desert. The resort is isolated from the outside world, yet is less than 200kms away from Abu Dhabi, and invites you to authentic yet 5-star desert experience in the middle of sand dunes.

The resort brings the mysticism of this eminent location to life, inviting you to discover the unique appeal of its surroundings. Enjoy an array of facilities and desert experiences, and immerse yourself in the wonderful splendor of an eternally changing landscape.

### Arabian Nights Village

The Arabian Nights Village is a hidden jewel in the desert and is a fantastic location to organise meetings, incentives, congresses or events. Located deep in the red sand dunes of Al Ain, the Arabian Nights Village harnesses the soul and essence of old Arabia. Conceived to give visitors a chance to experience the mythical and timeless beauty of the desert and traditional Emirati life, the Arabian Nights Village is not a hotel, but by no means a rustic camp.



# Abu Dhabi Beaches

Thenation'scapitalissurroundedbymorethan200natural islands. It also boasts beautiful beaches and is blessed with all-yearround sunshine. With new beaches complementing established ones in Abu Dhabi, swimmers and sun worshippers are spoilt for choice.

### **Corniche Beach**

This lengthy stretch of beach extends along Corniche Road from near the Hilton Hotel to beyond Al Khaleej Al Arabi Street, where you'll find its main entrance. During the week you can usually find a beach umbrella, but during the weekend they may all go quickly. You can't swim out very far; floating fences keep you within 40 metres of the beach, and there are plenty of lifeguards around. Abu Dhabi's pristine Corniche beachfront has been awarded coveted Blue Flag status - the internationally renowned eco-label for beaches and marinas that guarantees clean and safe bathing water. Some 30,000 to 50,000 visitors flock to the Corniche every month, enjoying three separate sections for families, singles and the general public. There are more than 1,100 free parking spaces with a five minute walk of the beach.

Open daily, US\$ 3 entry to the family and singles sections. Entry to the public beach is free.

### Saadiyat Beach Club – Saadiyat Island

This club offers its members and guests access to world-class facilities in one of the most exclusive communities in the region. This first-class beach club features an expansive outdoor pool surrounded by private cabanas, a kids' pool, a state-of-the-art gym, and The Spa. The club offers mouthwatering dishes and refreshments at Cabana9, Safina and De La Costa whose cuisines are inspired by the French and Italian Rivieras. This beach club complements the unique experience offered within the Saadiyat Beach District by providing luxury, exclusivity and quality.



Open daily from 8am to sunset. Day passes to this exclusive venue are available at USS 60 (single) and USS 100 (couple) on weekdays. Weekends are charged at US \$114 (single) and USS 196 (couple).

### Saadiyat Island Public Beach

Set on beautiful Saadiyat Island, this beach provides a laidback, leisure-oriented lifestyle for both residents and visitors alike, offering a host of sport and recreational activities in an unparalleled beach setting. These include beach tennis, windsurfing and sailing, along with daily meditative yoga sessions. Beach goers can also enjoy the refreshing options available at the Beach Café, which can also accommodate more than one hundred guests for corporate and private events. To make guests' beach experience as enjoyable and relaxing as possible, there are showers and changing rooms, together with sun loungers, towels and lockers for rent.

Open daily from 8am to 8pm, a basic entrance fee of US\$ 7 per adult and US \$4 per child over six years old applies.

### Yas Beach

Set on Yas Island's tranquil Southern shores, and close to the protected Mangrove forests off the shores of Abu Dhabi, Yas Beach is the island's only beach stretch. It provides an organic and laid back oasis, where you can relax away from stress and get back to nature. Open daily from 10am – 7pm, it is a great spot to relax and enjoy sun, sea, sand, food and drinks, a licensed bar and there's plenty of car parking available. Entrance fee includes a towel and sun lounger.

Open from 10am-7pm on weekdays and 10am-10pm on weekends. Guests staying at Yas Plaza hotels have complimentary beach access; admission for non-Yas Island hotel guests is US \$14 (adults) and US \$7 (children) during the week, and US \$27 (adults) and US \$14 (children) during weekends. Children under 8 enter free.



# Abu Dhabi Shopping

Spacious, modern and air conditioned, Abu Dhabi's malls are a welcome escape from the summer heat and a world of choice when it comes to shopping. In Abu Dhabi, malls are tax-free and open seven days a week and the fun can go on until late at night.

### Avenue at Etihad Towers

With two entire floors of the Podium dedicated to luxury, you'll find that the most elegant and exclusive shopping is more than just a retail experience. Enter a world of designer boutiques that expand your tastes and complement your lifestyle.

### Abu Dhabi Mall

Home to some of the world's biggest brands, Abu Dhabi Mall also has a wide choice of food outlets, a bowling centre and Dune City Entertainment Centre.

### Al Raha Mall

Al Raha houses a mixture of entertainment, leisure and retail shopping. Two cinemas show the latest movies and a number of cafés, restaurants and a food court offer a choice of dining. There is also a kids' entertainment area.

### Al Wahda Mall Abu Dhabi

This mall has an inviting, spacious sun roofed design and a myriad of side passages to satisfy curious shoppers. It has a wide range of stores, large and small, local and international, as well as a large supermarket and plenty of dining choices.

### Dalma Mall Abu Dhabi

Moments away from Maqta Bridge and Abu Dhabi International Airport, this mall is a good shopping and entertainment destination, with stores offering the latest fashion brands and entertainment facilities for all ages.

### Khalidiyah Mall

A few minutes away from the Corniche Beach, this mall features distinctive Islamic architecture and over 160 shops. Highlights include UK department stores Debenhams and BHS, its many cafés and restaurants, and a large food court. There is also an amusement centre with arcade games, a brand new dedicated 3D cinema and a bowling alley.



### Marina Mall

One of Abu Dhabi's largest shopping malls, Marina Mall is located on the Corniche Breakwater near the Emirates Palace and includes high-end designer boutiques and extensive leisure facilities including a cinema and ice rink.

### **Mushrif Mall**

An expansive, three-floor retail megaplex with a mix of shopping, dining, leisure and entertainment, Mushrif Mall offers everything from luxury fashion to electronic goods and furniture and the Arabia's biggest food court featuring the first Jimmy's Killer Prawns brand in Abu Dhabi.

### The Galleria on Al Maryah Island

The Calleria on Al Maryah Island is Abu Dhabi's luxury lifestyle destination, featuring a stunning waterfront promenade. With more than 130 offerings under one roof, The Calleria houses a mix of highend retailers and licensed & unlicensed restaurants and cafes. Since its opening in August 2013, The Calleria has become home to the world's most iconic luxury fashion and fine jewelry brands.

### World Trade Center Mall

Featuring the region's first House of Fraser and several Abu Dhabi firsts – including Karen Millen, BCBG and Missoni, the mall has a wide selection of casual dining options – including Shakespeare & Co and the Asian-themed, American casual restaurant P.F. Chang, an eight-screen cinema and more than 3,000m2 of terraces and landscaped rooftop gardens.

### World Trade Center Souq

With a fusion of classic Arabian architecture and modern design, spanning over three levels, this contemporary interpretation of a traditional Abu Dhabi market is connected to the WTC Mall by Khalifa Bridge. The souk has everything from traditional artifacts, henna and spices to jewelry, Arabic perfumes, clothing and accessories.

### Yas Mall

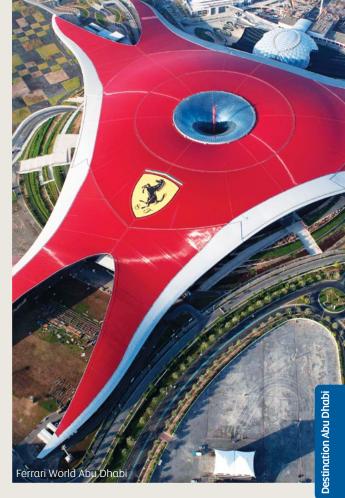
Yas Mall is Abu Dhabi's largest shopping destination offering 400 retail units, comprising an exciting range of leading international and regional retail and F&B brands, and a 20 screen state of the art cinema. Yas Mall is directly connected to Ferrari World Abu Dhabi, making it one of the world's largest entertainment, leisure and retail destination.

# Destination Yas Island

# The ultimate leisure destination

Yas Island is home to some of the UAE's most exciting attractions, racing events, concerts, luxury hotels and much more. Yas Island is the place to be, and only fifteen minutes from Abu Dhabi International Airport by taxi. Enjoy the free shuttle service of the Yas Express, which includes stops at Yas Waterworld, Ferrari World Abu Dhabi, Yas Plaza Hotels, Yas Viceroy Hotel, Yas Central and Yas Beach, enabling visitors to enjoy every aspect of the island.

Yas Waterworld



# Ferrari World Abu Dhabi

The world's largest indoor and first Ferrari theme park, located on Yas Island only fifteen minutes from Abu Dhabi International Airport by taxi. An intense multi-sensory visit with something for all the family, a vast array of unique rides, attractions and shows including the world's fastest roller coaster. General admission tickets include unlimited use of the rides and attractions.

Opening Hours	11:00 – 20:00, daily
Charges	Bronze Ticket US\$ 68*
	Silver Ticket US\$ 95- 3 Fast Track
	Gold Ticket US\$ 136- Unlimited Fast Track
	& priority seating

\* Junior tickets for Ferrari World and Yas Waterworld cannot be pre-purchased, but are available for purchase at the gate.
Parton are available for purchase at the gate.

Rates are subject to change without prior notice.

# Yas Waterworld



This water park is one of Yas Island's most popular tourist attractions and another reason to make Yas your leisure destination for the day. Yas Waterworld Abu Dhabi offers 43 rides, slides and attractions to thrill the whole family, such as the largest sheet wave surf ride and the longest suspended rollercoaster in the Middle East. Its unique theme is based on the UAE's pearl diving heritage.

Opening Hours	10:00 – 18:00, daily
	Adult: Bronze Ticket US\$ 68 Silver Ticket US\$ 93- 3 Fast Track Gold Ticket US\$ 125- Unlimited Fast Track

\* Junior tickets for Ferrari World and Yas Waterworld cannot be prepurchased, but are available for purchase at the gate.

\* Rates are subject to change without prior notice

# Yas Park Pass

Enjoy Ferrari World Abu Dhabi & Yas Waterworld – one admission for two theme parks.

Charges	One day: Bronze: US\$ 90 Silver: US\$ 122- 3 Fast Track Gold:US\$ 172- Unlimited Fast Track
	Two day: Bronze: US\$ 99 Silver: US\$ 133- 3 Fast Track Gold:US\$ 182- Unlimited Fast Track

\* Junior tickets for Ferrari World and Yas Waterworld cannot be prepurchased, but are available for purchase at the gate.

\* Rates are subject to change without prior notice

# Yas Marina Circuit



Home of the Formula 1<sup>™</sup> Etihad Airways Abu Dhabi Grand Prix. With a variety of half and full day driving experiences, F3000 style single-seater or Aston Martin Sports Cars, or for the ultimate thrill ride in the passenger seat of a Formula 1 driven by an experienced professional driver.

# Yas Beach

Destination Abu Dhabi



All Yas Plaza hotel guests enjoy a complimentary shuttle bus and free access to the stunning beach on the island.

# Destination Saadiyat Islanc

# An Island of Inspiration

Saadiyat is a vibrant island destination that offers visitors the chance to relax in luxury at its high-end resorts, play a spot of golf, unwind at the pool or the pristine Saadiyat Beach, go shopping in a premier retail development, and much more. It's also the site of three iconic museums – all just 500 metres off the coast of Abu Dhabi!

## Saadiyat Cultural District

Saadiyat Cultural District features three leading museums designed by Pritzker Prize winning architects: Louvre Abu Dhabi, Zayed National Museum, and Guggenheim Abu Dhabi. Saadiyat Cultural District construction progress is being monitored eagerly by art lovers everywhere; Louvre Abu Dhabi is the first museum underway and once completed visitors will be enchanted by its iconic dome's 'rain of light' effect. The district is also home to Manarat Al Saadiyat, a dedicated arts and culture centre that regularly hosts exhibitions and is open daily.

The District has already received a lot of attention for its highprofile projects, which aim to set Saadiyat apart from other destinations through offering a rich cultural experience for local, regional and international visitors.

### Saadiyat Beach District

Saadiyat Beach District features high-quality hospitality, leisure and retail offerings. These include The St Regis Saadiyat Island complex, which features a resort, and The Collection retail and dining outlet. Visitors can also stay at the Park Hyatt Abu Dhabi Hotel and Villas.

Alternatively, you can unwind with a round of golf at Saadiyat Beach Golf Club's Gary Player designed course, relax by the pool or beach at the Saadiyat Beach Club, and the Saadiyat Public Beach – both of which offer beachgoers the opportunity to see Humpback dolphins, which regularly swim in the island's pristine waters.

### Saadiyat Marina District

Saadiyat Marina District is set to offer a cosmopolitan urban lifestyle with stunning waterfront views. It is currently home to New York University Abu Dhabi, first university campus on Saadiyat.



# **Tours, Safaris** & Experiences Culture & Heritage



# 'Hala's Story of Abu Dhabi' – Half Day Abu Dhabi City Tour

Experience the classic 'Hala's Story of Abu Dhabi' with an experienced **Hala Guest Guide**, who will introduce you to the highlights of the UAE's capital. Drive along the popular **Corniche** and the famous **Abu Dhabi skyline**, and take some pictures of the stunning **Emirates Palace Hotel**. Visit the **Sheikh Zayed Grand Mosque**, the largest mosque in the UAE. Climpse into the past when visiting the **Heritage Village**, and try henna painting or shopping in the **Oriental Market**. Pass by the traditional **Date Market**, the **Iranian Souq** or the **Market** before stepping into the future at **Manarat Al Saadiyat**.

Days of Operation Daily except Fridays Child M

Meals **no** 





## 'Hala's Story of Abu Dhabi' – Full Day Abu Dhabi City Tour

Visit the **Sheikh Zayed Grand Mosque** where you learn about the religious foundations of Islamic faith and admire the architecture. Get a taste of what real Bedouin life was about at the **Heritage Village**. Take pictures of Emirates Palace and the fascinating **skyline of Abu Dhabi**, before heading to **Masdar City. Enjoy a typical Emirati lunch in the** first sustainable city in the Middle East. Be stunned by the latest attractions on **Yas Island**, where you will visit the inspiring exhibition of **Manarat Al Saadiyat. Enjoy some fresh dates at the date** market and conclude the day with shopping at the **World Trade Center Souk**.

Days of Operation	Timing	Adult	Child	Meals
Sunday & Thursday	08:30 - 18:00	US\$106	US\$ 87	Lunch



### 'Hala's Oasis Story' – Full Day Al Ain City Tour

The 'Oasis City' was declared a **UNESCO World Heritage** site with its ancient forts, museums, traditional souk, an ancient oasis where date farms still operate. Admire the unique red sand dunes on the way to Al Ain, learn about the history of the UAE in the Al Ain National Museum before walking through the date palm oasis with the ancient 'falaj' system, an irrigation system used in traditional farming. Visit the Sheikh Zayed Palace Museum and the Al Jahili Fort before having lunch at a 5-star hotel.

We will head to **Jebel Hafeet**, a popular mountain with its remarkable location overlooking the beauty of Al Ain city. Enjoy a scenic drive through **Green Mubazzarah** before heading back to Abu Dhabi.

Days of Operation	Timing	Adult	Child	Meals
Tuesday & Wednesday	08:30 - 18:00	US\$ 98	US\$ 78	Lunch



## 'Hala's Story of Dubai' – Full Day Dubai City Tour

This full-day tour takes you from Abu Dhabi to the most exciting sites of Dubai, **from historic must-see attractions** to the **latest developments** that created world-wide fame for the city. Feel the atmosphere of Arabic charms alongside one of the world's most exiting cosmopolitan cities.

Discover the origins of traditional fishing, pearling and the sea-trade culture of Dubai, learnt best at the **Dubai Museum** and its surroundings. Enjoy an water-taxi ride over the **Creek** and immerse yourself in haggling at the traditional **spice and gold markets** in the old part of the town. Follow us into the future when visiting **Dubai Mall**, the largest mall in the region, alongside **Burj Khalifa**, the tallest tower in the world. Enjoy a scenic drive through Jumeirah with **Burj Al Arab**, and see the famous Atlantis Hotel during a **monorail** ride on **The Palm Jumeirah** before heading back to Abu Dhabi.

Days of Operation Monday & Saturday	Timing 08:30 – 18:00	Adult US\$ 84	Child US\$ 63	Meals <b>no</b>
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## Desert & Water Experiences



## 'Hala's Morning Desert Drive' – Half Day

Experience the excitement and **magic of the desert** with a morning trip into the sand dunes deep in the heart of the Abu Dhabi desert. After a **gentle dune drive** with experienced guest guides, enjoy some **refreshments**, **camel rides** and **sand boarding** in the **Arabic themed desert camp**.

Days of Operation Daily

Tin	nin	g
08:30	- 1	13:00

Adult **US\$ 68** 

5 11 11

Child US\$ 55 M

Meals **No** 



## 'Hala's Desert Sunset Drive & BBQ' - Half Day

A must-do experience: After a **gentle off-road desert drive**, visit a **camel farm** and watch the **sunset** over the dunes. Enjoy activities in an **Arabic themed desert camp** such as **camel riding, sand boarding, henna painting, shisha** and more. After a **barbecue dinner** and a **belly-dancing show** we head back to the city.

Days of Operation <b>Daily</b>	Timing <b>15:30 – 21.00</b>	Adult US\$ 79	Child US\$ 55	Meals BBQ Dinner
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## **Catamaran Island Cruise**

Escape the noisy urban environment and experience the **calm island waters** of Abu Dhabi whilst onboard the capital's **largest 74-foot Catamaran** with a relaxing **lunch cruise.** The package includes a welcome drink, 45-minute cruise to Belevari Island, snorkeling, swimming & beach activities for two hours, delicious organic lunch, unlimited water and soft drinks, and a 45-minute sail back via Futaisi Island channel. Enjoy an incomparable experience, perfect for a unique weekend in Abu Dhabi.



## **Kayaking in the Mangroves**

Explore the **local ecosystems** with a kayaking experience in the **mangroves**, paddling through **beautiful lagoons and narrow channels**. Starting right next to the Anantara Eastern Mangroves hotel, you will see a **variety of birds and sea life**. The trip is suitable for **beginners** as well as **advanced participants** and lasts between **1.5 and 2 hours**.

Days of Operation <b>Daily, Monday</b>	Timing Morning or afternoon	Adult US\$ 82	Child US\$ 68	Meals <b>no</b>
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## How to Book

Call us on 800 2324 (from within the UAE) and +9712 5990700 (from outside the UAE), contact your local Etihad outlet or your Etihad Preferred Travel Agent. Alternatively, e-mail us at **halaabudhabi@etihad.ae** or visit us at the Etihad Travel Mall in Dubai. For more tours, safaris & experiences, please visit **www.halaabudhabi.com** 

Terms & Conditions:

All meals and soft drinks are included in the safaris unless otherwise stated.

Guests should not participate in safaris if their health or pre-existing health conditions may be adversely affected. Pregnant women are not advised to participate in any safaris. Children under the age of 4 need to be booked in a private tours vehicle in order to accommodate a child seat. Adults above the age of 60 are not recommended to participate in safaris, nor those with back ailments or heart conditions, unless the consenting adult signs a responsibility disclaimer.

Schedules, prices, routing and information are all correct at time of publication however are subject to change.

Operating schedules and routes may change during the Holy month of Ramadan and the summer months.

Cancellation fees and general terms  $\varpi$  conditions apply - please refer to terms and conditions section of the brochure.

# Hala Abu Dhabi

## Who we are

Hala Abu Dhabi is wholly owned by Etihad Airways. As both a Destination Management Company (DMC) and Professional Conference Organizer (PCO), Hala Abu Dhabi helps drive business into Abu Dhabi and the UAE to support the capital's 2030 vision. More than just offering you adventures, we will tell you the story of a country rich in culture and traditions. Our promise entails the delivery of once-in-a-lifetime experiences, based on our core values of safety, education and enjoyment, accompanied by our team of multi-lingual Hala Guest Guides.



Embark on our city tours, with a journey through the richness of Arabic culture and traditions. Embrace the history and future of a young country with its Bedouin roots and exciting plans ahead. Share our excitement when discovering the desert, fortresses and oases, but also glittering skylines, shopping malls, luxury hotels, theme parks and nature – be it by road, air or sea.

Discover Abu Dhabi and the best of the UAE - make your stay a true, authentic and memorable experience.



## What we offer

Hala Abu Dhabi can handle every aspect of holidays and breaks in the UAE. We tailor our inventory of hotels, tours, flights and other travel services to meet your needs. We also arrange packages for major events in the UAE including Formula 1<sup>™</sup> Etihad Airways Abu Dhabi Grand Prix, and can help with your meetings, conferences and event travel requirements.

## What makes us different

Our team consists of multilingual specialists providing quality tourism products and services for private travelers, international tour operators, travel arrangers, and event organizers. We are based in Abu Dhabi, thus true destination specialists of the capital and the UAE. Our services are fully managed from competitive airfares, through to ground services, accommodation and destination activities.

## How to book with us

It's easy to book, whether by calling us on 800 2324 (from within the UAE) and +9712 5990700 (from outside the UAE), contacting your local Etihad outlet or your Etihad Preferred Travel Agent. Alternatively, e-mail us at halaabudhabi@etihad.ae or visit us at the Etihad Travel Mall in Dubai. For more information on our products, please visit **etihad.com/halaabudhabi** 



# Useful Information



## Behaviour - rules on alcohol and drugs

Abu Dhabi and the UAE are moderate and progressive Muslim states and many non-Muslim beliefs and ways of life are tolerated and accepted. However, there are some strict rules which every visitor should be aware of. Any overt public display of affection between adults is inappropriate; this applies to visitors as well as locals. Hand-holding and kissing are not permitted and can cause offence to locals who are entitled to register complaints.

Drunkenness is an extremely serious offence in the UAE and Abu Dhabi and there is a zero tolerance policy for drunk-driving. Drug possession and trafficking are treated similarly with culprits receiving harsh penalties. There is no such thing as personal use - drugs are not tolerated.

During the Holy Month of Ramadan, visitors are expected to refrain from eating, drinking and smoking in public places during daylight hours. Hotels cater to non-Muslim guests by opening restaurants that are not exposed to public view.

## **Business hours**

Shops are generally open daily, but hours are restricted on Friday, the holy day. Most shopping malls are open 10.00am to 10.00pm from Saturday to Wednesday, 10.00am to 11.00pm on Thursday, and usually from 2.00pm to 10.00pm or 11:00pm on Friday. Food outlets usually stay open until 1.00am. Shops outside malls usually close for lunch between 2.00pm and 4.00pm and stay open late





in the evening until 9.00 or 10.00pm. Shopping rush hour can often be at midnight, especially in the heat of summer

## Currency

The official currency of the United Arab Emirates is the dirham (abbreviated to Dhs or AED), with each dirham divided into 100 fils. USD \$1 equals 3.673 AED. Banks and money exchange bureaus can be found throughout Abu Dhabi, the latter located in most shopping malls and key locations. All major hotels will also readily exchange currency for guests. If you are carrying cash of more than Dhs 40,000 or its equivalent in foreign currency, you must declare it to airport customs control on entry.

MasterCard, Visa, American Express and Diners Club are all widely accepted in the United Arab Emirates, as are traveller's cheques. Visitors are advised to carry travellers' cheques in US dollar, UK pounds sterling, or Euros.

## Dress code

Abu Dhabi is a traditional place in many ways – that's part of its charm – so dress is important. Visitors should dress modestly, even when it's hot. All beachwear should be restricted to within hotel grounds or the Municipality-run Corniche public beach. Women should cover their shoulders and knees. By all means wear a light sleeveless top, but take a wrap to cover up.

When visiting the Sheikh Zayed Grand Mosque, please take careful note of the dress code. Women are expected to wear clothes that

fully cover legs and arms and will be given a shayla (headscarf) and an abaya (a long black robe) to wear over their clothes. Men should wear full-length trousers and a long sleeve shirt. Entry will not be permitted to those wearing unsuitable clothing.

## Driving

Abu Dhabi has been described as the 'United Nations of Driving' due to the large number of nationalities living here - all of which have their own style and rules. Use your mirrors, signal early and pay attention to the speed limit and to those around you. Despite Abu Dhabi's close allegiance to Great Britain, it follows the US practice of driving on the right. The speed limit is usually 60kmh in the city and towns, 80kmh on the outskirts and either 100kph or 120kph on the highway. Speed and red-light cameras are prevalent and fines can be hefty. If you are involved in an accident – no matter how small – stop and either call the police or wait for them to arrive; they will help with the necessary paperwork. Always give your car a full check-up before heading into the desert or offroad – and remember to take a list of emergency numbers, plenty of water, some dry food provisions and a basic medical kit.

## **Duty Free**

The UAE allows non-Muslim travelers arriving in Abu Dhabi to buy up to two liters of spirits and two liters of wine per person. You can also buy perfume in reasonable quantities and up to 2,000 cigarettes, two kilos of cigars or tobacco.

## **Emergency numbers**

Abu Dhabi is blessed with a very low crime rate and almost zero violent crime. Abu Dhabi Police has highly efficient law enforcement and emergency procedures in place, and officers are courteous and helpful.

For emergencies, call the following toll-free numbers: 998 Ambulance services 999 Police 997 Fire 999 Helicopter Service

## **Getting around: bus**

Abu Dhabi city has a fleet of new air-conditioned buses running from Marina Mall through the centre of the city to the eastern end of town (Tourist Club area and Abu Dhabi Mall) and out towards the airport.

## Getting around: car hire

Visitors can rent and drive cars in Abu Dhabi but only with a valid credit card and international driving license (your national driving license is not enough). Check before making payment that the company's insurance policy covers you as a non-UAE resident. All major car rental companies are represented as well as a number of local firms.



## **Getting around: taxis**

Dial 600535353 to book a taxi or you can stand on the street from the street, you'll be able to catch one of the fleet of new air-conditioned silver taxis. All silver taxis are regulated and have working meters. A cross-city trip in the afternoon should cost between 15 and 25Dhs. (USD 4 to USD 7) Tips are not expected but are always welcomed. White and gold taxis have meters too but sometimes drivers like to fix a price. Please note that the "Airport Taxis" from Abu Dhabi International Airport charge a starting fee of 25 AED.

If you catch a taxi from the hotel, you might find that it is a private taxi and a more up-market car such as a Mercedes, for which you will pay a little more.

## Health

No health certificate or special immunization is required when arriving in Abu Dhabi (unless you have visited a country infected by cholera or yellow fever within 14 days prior to arrival). The quality of healthcare in Abu Dhabi is generally very high and visitors should have no problem obtaining appropriate treatment and advice either in a private clinic or, in case of an emergency, in a government hospital. Common medications and health products are available from local pharmacies, often without prescription.

## Telecommunications

Visitors can get connected with a temporary SIM card on a payas-you-go basis. Look for an Etisalat or du outlet in major malls or supermarkets. Both sell pre-paid cards.

## Time difference

Winter: GMT + 4 hours Summer: GMT + 3 hours

## Tipping

Hotel restaurants add 16 per cent service charge to the menu tariff which is incorporated into the customer's bill. An additional 10 per cent tip will be greatly appreciated by the very hospitable staff but this is optional. Some non-hotel restaurants may include service in the price and this information will be indicated on the menu. If not, 10 per cent is adequate. Taxi drivers do not expect a tip, but will be grateful for any change.

## Water and electricity

The electricity supply in Abu Dhabi is 220/240 volts at 50 Hz. British-style square, three-pin sockets are standard. Most hotels can supply adapters but visitors should bring one just in case. Tap water is perfectly safe to drink in Abu Dhabi, but if you prefer the taste of bottled water, locally bottled mineral water is readily available in supermarkets and grocery stores everywhere.

# **Terms & Conditions**

#### Definitions

The following terms shall bear the following meanings in these Booking Conditions:-

"Child" means a person under the age of 12 years on the relevant return date of travel;

"Hala Abu Dhabi", "we" or "us" means Hala Abu Dhabi a division of Etihad Airways PJSC a company registered in Abu Dhabi whose principal place of business is at P.O. Box 35566, Abu Dhabi, United Arab Emirates;

"Force Majeure" means any unusual circumstance beyond our control including but without limitation war or threat of war, terrorist activity, adverse weather conditions, industrial dispute, closure of airport or technical difficulties;

"Holiday & Service" means the holiday or service booked by you or on your behalf with us;

"Lead Name" means the first named customer on any product booking;

"Significant Change" has the meaning set out in section 6;

"Agent" means any Preferred Sales Agent, Tour Operator or Travel Agent through whom your product with us is booked;

"UAE" means United Arab Emirates; and

"You" means any customer who is or may be considering the booking of any product and includes all members of any party who are booking together.

#### 1. The Contract

1.1 These conditions and other information in all Hala Abu Dhabi's brochures, price booklets, separate publicity material and our web site form the contract between you and us. All products are subject to availability and these booking conditions. In the event of any conflict between these booking conditions and any of the brochures, price booklets, separate publicity material or our web site, these booking conditions will prevail.

1.2 You are recommended to read these booking conditions carefully and in the event that there is anything, which you do not understand, contact Hala Abu Dhabi or your Agent (if you have booked via an agent) for clarification.

1.3 You need to be aware that these conditions contain a limitation of our liability to you and of our obligations in relation to any services and product, which you book.

1.4 These conditions do not govern your contract or affect your rights relating to any third party whose services you may separately purchase and use on your Holiday.

1.5 When you have booked and paid for your service and we have issued a confirmation or receipt to you or to your Agent, a contract exists between you and us and our terms and conditions apply to this contract.

1.6 The Lead Name guarantees that he or she has full authority to make the booking on behalf of all customers named in the booking and guarantees to pay all sums which are or may become due for all products and services booked.

1.7 The purchase and sale of the product shall take place (or shall be deemed to take place) and come into effect in the UAE, whatever the circumstances of your booking. Notwithstrading any conflict of laws principles, these booking conditions and any contract between you and us shall be governed exclusively by the laws of the Emirate of Abu Dhabi and the federal laws of the UAE, and the Civil Courts of the UAE in Abu Dhabi shall have exclusive jurisdiction to determine any dispute or claim that arises out of or in connection with the contract with you or its subject matter or formation (including non-contractual disputes or claims).

#### 2. How to Book

2.1 Bookings can be made through Hala Abu Dhabi or Etihad Holidays Retail Shops, Sales Offices or directly with the Hala Abu Dhabi Call Centre +9712 5990700 in the UAE, via www. halaabudhabi.com or through an Agent.

2.2 When a booking is made via an Agent, all communication with Hala Abu Dhabi must be made via the Agent. In that case, all monies paid by you to the Agent are held by the Agent as your agent until the booking is accepted and confirmed by Hala Abu Dhabi.

2.3 When bookings are directly made via Hala Abu Dhabi, correspondence will be sent to the email address provided at the time of booking.

2.4 The lead name aged in the booking must be 21 years or above.

#### 3. Payment

3.1 The full price of any services booked shall be due and payable at the time of booking.

 $3.2\,$  We accept cash, bank transfers, credit and debit cards. Surcharges may incur for bookings paid by credit & debit card.

3.3 Once full payment has been received for a confirmed booking, Hala Abu Dhabi will issue a Travel Itinerary/ Voucher for all services booked. These vouchers must be surrendered by you to the relevant supplier of the services, e.g. hotel or ground transportation supplier.

#### 4. Price

4.1 All our prices are quoted in AED and/ or USS, (unless otherwise specified). Before confirming the booking we will provide you or your Agent with current pricing for all products and services booked including the price of any supplements, upgrades or additional services you have requested.

4.2 The only additional charges we may pass on to you are those imposed by the UAE or other regulatory bodies and/or airlines.

4.3 We reserve the right to change the price of any of the hotels, excursions and other services shown on our website, brochures, price booklets and other separate publicity material

**4.4** Unless otherwise specified your price does not include:

- · Passport, visa and travel insurance;
- · Cots, car seats, except for Hala's Safari vehicles and food for infants;
- · Meals other thank breakfast and unless otherwise specified;
- · Room service, minibar, hotel extras and hotel car parking;
- Porterage personal expenditure, tips, laundry;
- · Transport cost to your departure airport unless specified;

#### 5. Changes or cancellation by you

#### 5.1. Changes

5.1.1 If you wish to change your booking after the confirmation has been sent and full payment has been made, the Lead Name should contact their Agent if they booked via an Agent; or Hala Abu Dhabi if they booked directly. All changes are subject to availability and have to be advised in written form.

**5.1.2** Amendments for particular travel arrangements might not be possible after confirmation; hence a cancellation charge of up to 100% might apply.

#### 5.2. Cancellations

5.2.1 If you or any member of your party wishes to cancel your booking once a booking has been confirmed and an invoice or receipt has been issued, the Lead Name must notify their Agent (or Hala Abu Dhabi) if the booking was made directly with Hala Abu Dhabi) in writing. The cancellation charges you will be required to pay, will be calculated on the basis of the date we received the written notification and the booked departure date. Please note we cannot refund amendment fees.

**5.2.2** Cancellation charges vary according to the type of service booked. You will be advised at the time of booking of the relevant cancellation terms and conditions.

5.2.3 Specific and more restrictive cancellation charges will apply during peak periods e.g., public holidays, exhibitions, conferences, special events, Eid Holidays, Christmas and New Year which will be advised at the time of booking.

5.2.4 Hala Abu Dhabi Stopover Packages

The below cancellation policy is applicable for the Stopover program; exceptions might apply for different hotels. More restrictive cancellation charges are applicable as mentioned under point 5.2.3.

	Cancellation charge
2 days or less & no show	100%

**5.2.5** For your own interest we strongly recommend that you arrange cover with a comprehensive holiday insurance policy to travel and cover any eventuality of cancellation.

5.2.6 For any groups of ten or more customers travelling together special terms & conditions apply, which will be advised during the booking process.

#### 6. If we have to change or cancel your booking

6.1 We will do our utmost to deliver your product as booked. As we plan the arrangements many months in advance we may occasionally have to make changes and reserve the right to do this at any time.

6.2 If we have to make a Significant Change (as defined below) in circumstances where there has been no Force Majeure, we will notify the Lead Name or your Agent as soon as practically possible and you will have one of three options:

- · Accepting the changed arrangements;
- Transferring to another product offered by us and paying or receiving a refund for any price difference; or
- Cancelling the services and receiving a refund of all monies paid to us (excluding any travel insurance)

#### 6.3 Significant changes are limited to changes involving:

- · A change of accommodation to a lower star grading; or
- Length of Holiday by more than 12 hours (excluding transport delays once you have checked-in)
- · Your product selection and preferred date of the booking

#### 7. Refunds

7.1 In cases where any part of your Holiday is on a request basis, the deposit or final payment will only be refunded in full if Hala Abu Dhabi is unable to confirm the booking and no cancellation charges apply to any confirmed components of the Holiday.

7.2 No refunds will be available on unused services.

7.3 Any refunded payments will be processed by the same payment method used to make the booking initially and to the same payee. The exception for this will be cash payments received by Hala Abu Dhabi for the booked services which will be refunded in the form of a cheque to the original payee on presentation of valid identification.

7.4 All refunds will be processed within 21 days of the presentation of the original travel documents and invoice to Hala Abu Dhabi.

#### 8. Our liability to you

8.1 We accept responsibility for ensuring that the travel arrangements you book with us are supplied as described in our brochure or on our website. If any part of these travel arrangements is not provided as promised, we will pay you appropriate compensation if this has affected your enjoyment of your travel arrangements. We accept responsibility for the acts and / or omissions of our employees and agents. Our liability in all cases (including in cases of gross negligence) except for death or bodily injury shall be limited to a maximum of the cost of your Holiday and any reasonable directly attributable costs.

**8.2** We accept no responsibility for any delays or cancellations or non availability of any meal or service due to Force Majeure.

8.3 In rare cases errors may occur when inputting prices into our reservations system or when printing our brochure. We regret that any contract entered into on the basis of an erroneous price will be void. Accordingly, you cannot seek to rely on an erroneous price when booking a holiday. In the unlikely event of a booking being made following a systems error we will advise you as soon as possible and offer you the choice of either a cancellation with a full refund or continuing with your arrangements upon payment of the difference in price applicable.

8.4 You should note that the acceptance of any liability on our part in any circumstances is subject to the amount of any claim against Hala Abu Dhabi being reduced by any amount paid to the claimant from time to time for the same claim such as (1.3 General Notes for Hala operated Tours & Safaris) any employee, agent or supplier of Hala Abu Dhabi who is in any way responsible for the death, injury or illness you suffer and / or (1.3 General Notes for Hala operated Tours & Safaris) under any relevant insurance policy held by the claimant.

8.5 If you, or any member of your party, suffer death, illness or injury whilst overseas arising out of an activity which does not form part of your Hala Abu Ohabi booking arrangements, we shall at our discretion, offer advice, guidance and assistance. Where legal action is contemplated and you want our assistance, you must obtain our written consent prior to commencement of proceedings. Our consent will be given subject to you undertaking to assign any costs and benefits received under any relevant insurance policy to ourselves. In any case, we limit the cost of our assistance to you or to any one booking form to maximum AED 10,000/-.

8.6 If we make arrangements for you with any third party to provide any services other than carriage by air, or if we issue a ticket or voucher provided by a third party such as surface transportation, hotel reservations, car rental, or any other activities, in doing so we act only as your agent. We will have no liability to you for any such services we arrange for you unless any loss or damage is caused solely by our gross negligence and in such case our liability shall be subject to clause 8.1. The terms and conditions of the third party service provider will apply. Such conditions are available from us upon request.

#### 9. Your responsibility

9.1 You must ensure that you and all customers named on your booking have valid passports, any appropriate visas and vaccinations. We are not liable for any costs, delays or illness resulting from your failure to meet these requirements. Please check with the appropriate tourist board/embassy of the destination you are travelling to prior to departure to ensure you have fulfilled any visa/passport requirements in good time before you depart.

9.2 You are responsible for providing all information to us which we or any airline or other carrier or customs or governmental body may require. This may include information about your name, passport number, nationality, date of birth, gender, country of residence, travel history, occupation, home address, point of origin, final destination and address at destination.

9.3 You are responsible for ensuring that any existing medical conditions or disabilities, which may require assistance, are declared to us before you book your Holiday or, if newly diagnosed, before the date of departure. We can only accept your booking upon the clear understanding that we cannot be liable if any carrier refuses to accept you or any member of your booking as a passenger if this information is not made known to us. In all circumstances it remains your responsibility to ensure that you are fit to travel and to participate in all of the services and facilities which you have booked and undertaken and also that you have taken the relevant travel and medical insurances. We reserve the right to ask for further medical information from you if you notify a health matter to us and to refuse or cancel your Holiday in our absolute discretion.

9.4 You are responsible for the behavior of yourself and all customers named on your booking. We or our suppliers reserve the right to refuse your booking or to remove you and/or any member of your booking from any arrangement if you or any member of your booking is reasonably deemed to behave in a disruptive or dangerous manner. We will make no refund or payment of any costs incurred by you or any member of your booking under these circumstances, and you may face criminal prosecution.

9.5 You are reminded that the Guest Guide of our vehicles have absolute authority over the vehicle and its guests whilst boarding or in motion. The Guest Guide or other authorized representative of Hala Abu Dhabi can refuse to carry anyone if they are unruly or are otherwise unfit to travel or are a danger to the experience or other guests. If you are refused carriage in these circumstances your services will terminate immediately and will be considered as a cancellation by you in accordance with Section 5.2 in such circumstances we will have no further responsibility or liability to you or any member of the booking.

9.6 If you participate in any activity (including any sports, water sports or desert sports) whilst on Holiday such participation is at your own risk and it is your own responsibility to obtain the relevant insurance.

9.7 If you receive any medical services whilst on Holiday you acknowledge and agree that such services shall be taken at your own risk and it is your own responsibility to consult appropriate health professionals on any matter relating to your health and well-being.

#### 10. Insurance

**10.1** For your own interest we strongly recommend that you arrange cover with a comprehensive holiday insurance policy to travel on any of our services.

#### 11. Complaints

11.1 We plan our arrangements with great care, and in the unlikely event of a complaint about any aspect of your stay, it should be reported immediately to the Hala Abu Dhabi's local representative or to the Hala Abu Dhabi Operations Team (+9712 599 0700), who will give a priority response to resolve in-resort issues.

11.2 Should the matter not be resolved while you are in resort, any complaint must be submitted in writing within 30 days of return from your Holiday to your Travel Agent or to Hala Abu Dhabi's, Guest Relations Department, P.O. Box 35566, Khalifa City A, Abu Dhabi, United Arab Emirates, or by e-mail to feedback@etihad.ae

11.3 We regret we cannot accept claims outside this period.

## 12. Specific Conditions are applicable for the Tours & Safaris operated by Hala Abu Dhabi

#### 12.1 Terms & Conditions

#### Rates are subject to change

- If you participate in any activity (including any sports, water sports or desert sports) whilst on Holiday such participation is at your own risk and it is your own responsibility to obtain the relevant insurance.
- We reserve the right to alter or omit any part of any Activity for which a booking has been
  made without notice to you and for any reason whatsoever. In particular, due to the nature
  of many of the Activities, delays and cancellations may result due to factors beyond Hala
  Abu Dhab's' control, such as the weather, sickness, strikes, disputes and other events of
  force majeure. In such cases, a refund or partial refund may be given at the discretion of
  Hala Abu Dhabi and/or the operator of the Activity concerned, but is not guaranteed.
- The full price of any Activity will be due and payable at the time of booking is made. Hala
  Abu Dhabi may cancel any booking if the full price of the Activity is not paid at least two (2)
  days prior to commencement of the booked Activity. No refund will be payable if the booking
  is cancelled less than twenty-four (24) hours prior to commencement of an Activity. Failure
  to turn up in the designated location for an Activity by the specified departure time shall be
  considered to be cancellation.
- You understand and accept the potential risks and hazards that can be involved in certain of the Activities, and take responsibility for ensuring that you are mentally and physically capable of participating in the particular Activity. You must comply with the instructions of any personnel providing the Activity ("Cuest Guide"). If in the opinion of the Guest Guide, your behaviour or physical condition is detrimental to the safety, welfare and well-being will be put at risk by continuing with the Activity, you may be asked not to participate in the Activity without the right to any refund.
- You acknowledge that Hala Abu Dhabi may not have direct control over the maintenance or safety of all the equipment or machinery used in providing the Activities, nor may it have any direct control over the training provided and supervision of the use of any equipment or machinery used in the Activities.

#### 12.2 Child Policy

- The child prices are applicable for children from 2 to below 12 years, exceptions for a private vehicle.
- Infants are not permitted to join any safari trips

#### 12.3 General Notes

- Meals and soft drinks are included in our tours & safaris, unless otherwise stated. Please refer to individual descriptions for details.
- Our safari vehicles are long-wheelbase four wheel drives, which are fitted with safety belts and air-conditioning and licensed to carry up to 6 passengers, excluding the driver. By law, passengers must wear the seat belts while the vehicle is in motion.
- It is mandatory to read the Safety Card which is provided by the Guest Guide before proceeding on the safari.
- Passengers are reminded that photography of military and some government installations is prohibited. With respect to local customs, always ask before taking pictures of Arabs and do not photograph Arab ladies dressed in traditional attire.
- · Guests may be asked to sign an indemnity form for certain tours & safaris.
- Hala Abu Dhabi operated Safaris do not accept children under the age of 4 unless the client books a private vehicle to accommodate the child seat.
- · Hala Abu Dhabi operated Safaris do not accept Adults over the age of 60 unless the

Terms & Conditions

consenting adult signs the disclaimer and in doing so we have no liability to the client.

- · All guests must be able to exit and enter the vehicle without assistance.
- Hala Abu Dhabi operated Safaris do not accept pregnant women due to the nature of off road driving.
- Hala Abu Dhabi operated Safaris do not accept guests who have back injuries, heart problems, sensitive ailments or guests who have recently undergone surgery.
- Schedules, pricing, routing and information published in our brochure and shown on our website are subject to change without any notice as well as during the month of Ramadan and during the summer.

#### 13. Etihad Stopovers 2016 - Terms and Conditions

Essential Abu Dhabi (Stay 2/ Pay 1)-/ Premium Abu Dhabi- and Transit Golf Stopover

#### 13.1 General Terms & Conditions:

- The "Stopover programs" are available to guests from all origins on the Etihad global network when transiting via Abu Dhabi to any destination on the Etihad global network. The offer is only available for transiting guests.
- The offers are valid on Etihad operated / codeshare / interline flights provided that at least one of the two flights linking with Abu Dhabi (inbound or outbound) is an Etihad operated flight.
- On some tickets, a charge is applicable if you choose to stopover in Abu Dhabi or Dubai. The stopover conditions of the applicable fares paid must be adhered to. Please read the terms and conditions on your ticket carefully. In addition, you may be liable for an extra departure tax owed for your stop in the UAE.
- To be eligible, your hotel reservation for Premium Stopover must be made by completing the online form at www.etihad.com or by sending an email to the "Stopover" team; Premium Stopover compnights@etihad.ae. For Essential Abu Dhabir, Transit Abu Dhabi Golf - and Islamic City Stopover the hotel reservation can be directly made via www.etihad.com (Plan and book/ Book Stopovers) or an email can be send to the "Stopover" team HalaAbuDhabi@ etihad.ae.
- A minimum of 2 nights stay is required (Premium Abu Dhabi and Islamic City Stopover). Additional nights must be purchased consecutively in combination with the promotion, and must be fully completed within the same offer period. It is not permitted to split the room nights or use the accommodation at a later date for any reason.
- "All Stopover programs" are subject to daily hotel allocation and as a result, all accommodation is subject to availability.
- Rates offered are starting prices, and are per person per night based on twin share. The final
  pricing is subject to availability and seasonality. We reserve the right to change the rates of
  any of the hotels, excursions and other services.
- The offer is valid for travel & hotel accommodation all year-round, excluding Black out dates during major events (e.g. Formula 1, ADIPEC) and conferences. Please check at the time of booking.
- · The offers are only valid for adults traveling on return tickets.
- "All Stopovers programs" are a voluntary promotion run by Etihad Airways and can be withdrawn at any time at the discretion of the airline.
- · The lead person on the booking must be at least 21 years old.
- · The offer is only valid for traveling on return tickets.
- Participating hotel in Abu Dhabi and Dubai are shown on eithad.com/stopovers
- All accommodation must be pre-booked prior to the arrival date at the hotel. Hotel reservations must be made a minimum of 72 hours (3 days) for Essential-, Premium Abu Dhabi- Transit Abu Dhabi Golf - and Islamic City Stopover prior to arrival for the request to be processed. This is not a guarantee of confirmation. Any reservations made directly with a hotel does not qualify for the offer and cannot be amended by Etihad/ Hala Abu Dhabi without exception.
- Additional nights are available on request and can be booked only through Hala Abu Dhabi.
- This offer cannot be used in conjunction with any other promotion run by Etihad on the participating hotels. Hotel accommodation is subject to availability and Etihad reserves the right to offer an alternative hotel of a similar standard. No liability will be accepted where flight bookings have been made and/or tickets issued if no hotel availability exists.
- A maximum occupancy of two adults and one child below 12 years on existing bedding is applicable for Essential Abu Dhabi Stopover. If an extra bed is needed it will be bookable and payable directly with the hotel. It will not be possible to upgrade to a higher class of room/suite.
- For any nights that do not fall within the specified periods, the best rate available will be offered.
- All extra charges incurred to be paid directly (meals, laundry, room service, telephone etc.) to the hotel upon check-out, a credit card will be requested upon check-in as security against other services which are offered at an additional charge.
- For hotel bookings in Dubai an additional fee (Tourism Dirham) will be applicable and has to be paid directly by the guest at the hotel.
- · In the event of cancellation, please contact the "Stopover" team on halaabudhabi@

etihad.ae within a minimum of 2 working days to avoid cancellation charges. Cancellation charges apply where a full 2 days' notice has not been received prior to arrival at the hotel. Specific and more restrictive cancellation charges will apply during peak periods e.g. public holidays, exhibitions, conferences, special events, Eid Holidays, Christmas and New Year. The cancellation charges for the respective hotel will be informed at the time of booking. Exceptions might apply.

 Tours and Attractions are subject to availability at the time of booking. The '2 for the price of 1' tours and attractions offer must be booked in conjunction with the hotel offer and cannot be booked independently from the hotel booking.

#### 13.2 Offer exclusions:

- · The offers are not available for guests whose final destination is Abu Dhabi or Dubai.
- The offers are not valid for guests originating their journey from the United Arab Emirates.
- The offers are not valid for unaccompanied minors or children travelling without an adult over 21 years of age.
- · The offers are not valid on staff tickets, travel industry-discounted tickets or group bookings.
- The offers are not valid for seats purchased either partially or fully using Etihad Cuest Miles
  or any other frequent flyer currency for flight rewards tickets, award upgrades, or a fare
  excluding taxes as part of a cash plus miles promotion.
- Visas are not provided for Essential-, ssential Abu Dhabi-, Premium Abu Dhabi-, Transit Abu Dhabi Golf - and Islamic City within this promotion. UAE Visas can be purchased directly by the guest via the website http://www.etihad.com/en-ae/before-you-fly/visas/
- No liability will be accepted where flight bookings have been made and/or tickets issued if no hotel availability exists.
- · The offers are not valid in conjunction with any other promotional offer.
- The offers as well as the '2 for 1' tours and attractions offers are not eligible for group bookings.

#### 13.3 Premium Stopover – specific Terms & Conditions

- The offer is valid for bookings made in any booking subclass within First or Business Class, except for frequent flyer redemption bookings.
- The offer is valid for travel & hotel accommodation all year-round, excluding Blackout dates during major events (e.g. Formula 1) and conferences. Please check at the time of booking.
- The offer is only valid for adults traveling on return tickets and is applicable on one direction via Abu Dhabi.
- Occupancy up to a maximum two adults only will be offered on bed and breakfast basis for the qualifying number of nights. Free accommodation will be available on a bed and breakfast basis (single or double occupancy) and will include all municipality fees and service charges. It will not be possible to upgrade to a higher class of room/suite.
- Travel companions must travel on the same dates and flights with the guests eligible for the
  offer to be eligible to share accommodation. If the above criteria are met, the companion
  may travel in Economy Class.
- The offer consists of up to two (2) consecutive nights free accommodation at a single property for First Class guests and one (1) night free accommodation at a single property for Business Class guests. Additional nights may be purchased consecutively to the free nights offer and must be taken and the stay fully completed within the same offer period. For any flights that do not fall within the specified periods, any other available rate at the time of booking will be offered.
- If a booking includes multiple booking classes (e.g. partly in First Class and partly in Business Class), the offer will be based on the booking class on the longer flight sector.
- Partially completed travel will result in the commercial value of the complimentary night's
  offer being deducted from any refund claimed on the remaining unused airfare.

#### 13.4 Transit Golf – specific Terms & Conditions

- The "Transit Colf/Pool access" offer is available to guests from all origins on the Etihad global network when transiting via Abu Dhabi to any destination on the Etihad global network. The offer is only available for transiting guests.
- Transit time in Abu Dhabi needs to be between 6 -12 hours
- · Guests can avail 1 of the 2 options on offer and must select at the time of booking
- Each offer is valid for 1 person per booking.
- "Transit Golf/Pool Access" is subject to availability and daily allocations.
- The golf course is open daily from 8am to 10pm with the last team time bookable at 9pm. The pool facilities are open from 8am to sunset.

#### 13.5 Islamic City Stopover – specific Terms & Conditions

- · This offer is applicable for min. of two adults.
- No minimum stay required.
- Occupancy up to max. two adults only will be offered on bed and breakfast. In case a child is travelling, extra charges may apply.
- For group bookings, 8 rooms and above, please contact HYPERLINK "mailto:HalaAbuDhabi@ etihad.ae" HalaAbuDhabi@etihad.ae

# Useful Contact Numbers in Abu Dhabi

## **Emergency Services**

Police Ambulance Fire brigade

**Government hospitals** Sheikh Khalifa Medical City Corniche Hospital

Private hospitals/Clinics Gulf Diagnostic Center Hospital Emirates French Hospital Emirates Hospital NMC Speciality Hospital Cleveland Clinic Abu Dhabi Burjeel Hospital 999 998 997

02 819 0000 02 672 4900



#### Dental clinics

Swiss Dental medical centre Advanced American Dental centre Modern German Dental Centre Whitefield Dental Clinic

**Airport and Flight information** Abu Dhabi International Airport Etihad Airways call centre

Abu Dhabi Airport Hotel

Leisure and tours Hala Abu Dhabi hala

Etihad Holidays

Taxi services TRANS AD

Telecommunication services Current time (Etisalat) International Operator (Etisalat) Directory enquiries (Etisalat) Directory enquiries (Du)

02 505 5555 02 599 0000 02 575 7377

800 2324 (within the UAE) +9712 599 0700 (outside the UAE) 02 599 0700

600 535353





Operated by



## etihad.com/stopovers

